DOCKETED	
Docket Number:	21-IEPR-06
Project Title:	Building Decarbonization and Energy Efficiency
TN #:	239962
Document Title:	Presentation - What's Needed To Scale Grid-Interactive Efficient Buildings
Description:	S2.4E Tamara Dzubay, ecobee
Filer:	Raquel Kravitz
Organization:	ecobee
Submitter Role:	Public
Submission Date:	10/4/2021 1:26:23 PM
Docketed Date:	10/4/2021

# What's Needed To Scale Grid-Interactive Efficient Buildings?

Lessons from rolling out an IDSM platform

Tamara Dzubay Senior Manager, Regulatory Affairs & Emerging Markets

tamara.d@ecobee.com

ecobee

Scaling Grid-Interactive Efficient Buildings will require the right policy frameworks to enable market mechanisms that fully leverage existing and future technological capabilities.



## What are existing barriers?

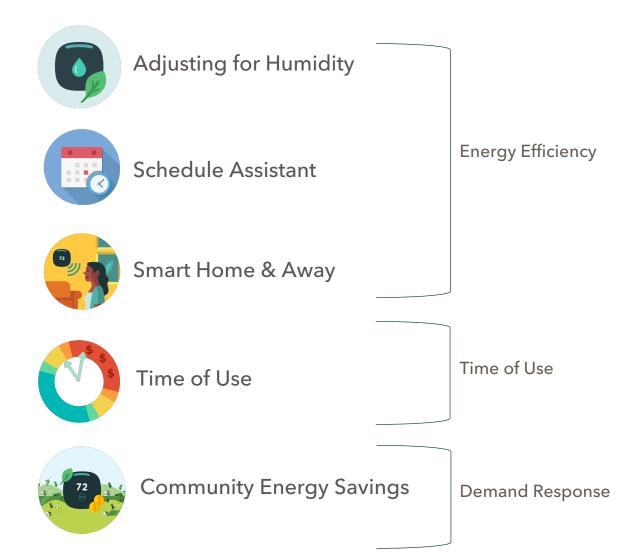
**Siloed Policies** 

Siloed Programs

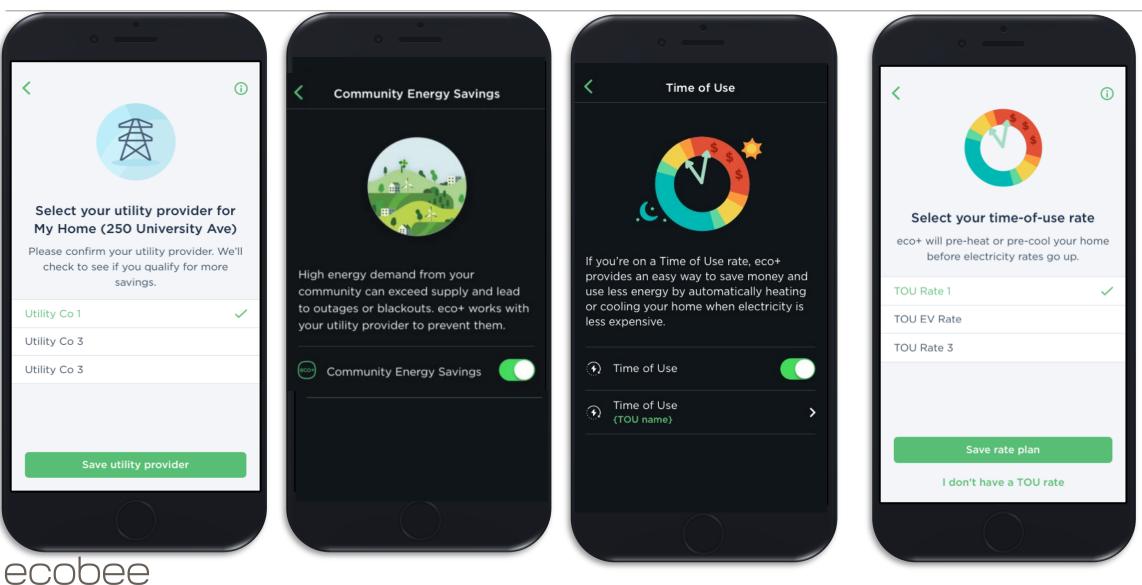
Cost-effectiveness tests that don't holistically value resources Lack of aligned incentives between utilities, technology providers and customers to minimize costs and emissions across the country High friction enrollment/authorization processes that create significant drop-off for residential customers and reduce grid visibility of flexible load resources

## ecobee is harnessing the power of homes for a clean, resilient, and flexible grid of the future through personalized automation.

eco+ is a suite five features that lets the customer personalize their comfort and savings preferences for maximum efficiency with minimal effort.



#### Mobile Enrollment Wizard



ecohee

ecobee contracted 3<sup>rd</sup> party M&V experts to measure the impacts of eco+ during summers 2019 & 2020 using a Randomized Encouragement Design involving 250,000 devices.

Study designed to measure impacts across five US climate zones and Canada.

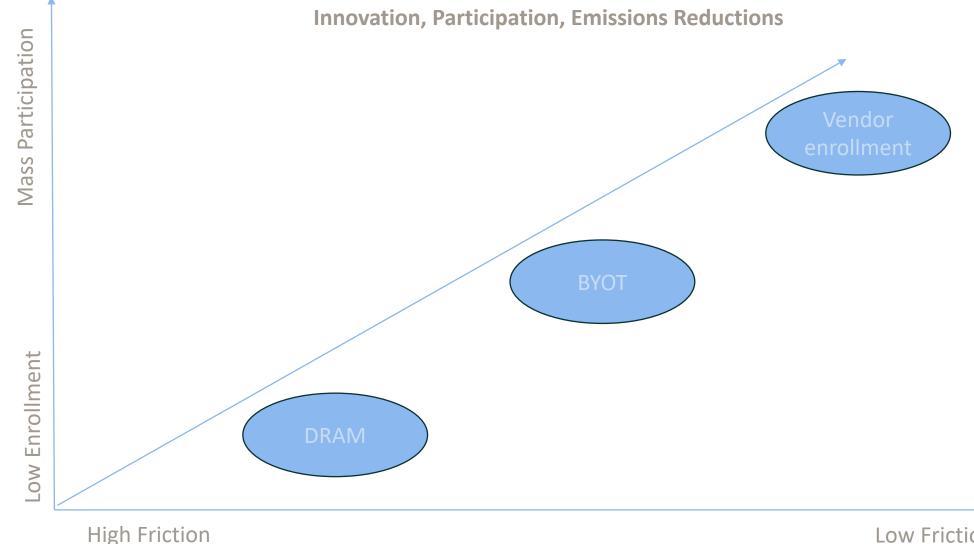
Impacts are measured against a control group of ecobee customers who did not receive the eco+ offer.

Results available at: ecobee.com/ecoplusEMV

## COLD / VERY COLD MARINE MIXED-HUMID HOT-DRY / MIXED-DRY HOT-HUMID

BUILDING AMERICA CLIMATE ZONES USED TO MAP PARTICIPANTS IN THE M&V STUDY

## **Key lesson from M&V study:** Scale is achievable through simple vendor enrollment



**Customer Enrollment Process** 

Low Friction

# **Program Enrollment Rate**

### Key Takeaways

- 1. Creating visibility of flexible load resources is critical
- 2. Consider policies that create aligned incentives between all parties (utilities, technology providers & customers) to reduce costs and emissions
- 3. Consider mechanisms that enable scale through simple vendor enrollments (e.g., emergency agreements, load management agreements)
- 4. Continue to include technology providers in policy and planning discussions

