

DOCKETED

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Quality, Efficiency & Performance

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A three-pronged method to improve the quality of HVAC installations while increasing code compliance

California Energy Commission
September 10, 2021

Mike MacFarland, Energy Docs Home Performance Contractor
CSLB 742178



Ways to improve the quality of HVAC installations while increasing code compliance:

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1. Create a *measured* performance pathway that *reduces* regulation
2. Transform the inspection paradigm and *simplify* it using technology
3. Suggest that warranties are only honored on *legal* installations

1. Create an alternate "Measured Performance" compliance pathway that reduces regulation

- ✓ Utilities support "Certified High Performance HVAC" installations through contractor rebates, verification and directory listings
- ✓ Installers become excellent by being able to finally test and learn from their installations through feedback
- ✓ Customers don't have to pay for 3rd party testing when systems meet Certified High Performance HVAC Metrics

Certified High Performance HVAC Metrics Summary

- System Efficiency Minimums are **SEER 15, EER 12.5, AFUE= 0.92**
- Air Conditioner sizing minimum of **800 SF per ton** AC Capacity
- Furnace maximum sizing of **18 BtuH per SF of conditioned floor area**
- Minimum airflow of **450 CFM per ton** at minimum of **4.0 CFM per Watt**
- Maximum of **3% duct leakage to outside**
- Minimum of **85.0% delivered efficiency** as measured at supply & return grilles
- Maximum of **5 Pascal room pressure difference** throughout home
- Maximum of **3 degree F temperature difference** between warmest and coldest room
- 62.2 minimum ventilation at **2.2 CFM/W for HRV, 5 CFM/Watt exhaust only** minimum

Other devices create the alternate measured performance compliance pathway:

Equipment

Media

History

Fault Indicator Device

Open Work Orders (2) Expand ▾

Fault Indicator Device Refresh Data

Ran on Oct 12, 2018 from 6:02:51pm to 6:15:49pm PDT

Minimum Airflow Evaluation

Passed
The test completed successfully

Measurement

Return Air Dry Bulb	74.4 °F
Return Wet Bulb	63.4 °F
Supply Air Dry Bulb	55.8 °F

Calculated

Temperature Split	18.6 °F
Target Split	18.1 °F
Difference	0.5 °F

Refrigerant Charge Fault Detection (Variable Metering)

Passed
The test completed successfully

Measurement

Condenser Saturation	95.1 °F
Liquid Line	89.3 °F

Calculated

Target Subcooling	8.0 °F
Actual Subcooling	5.8 °F
Difference	2.2 °F
Actual Superheat	6.1 °F

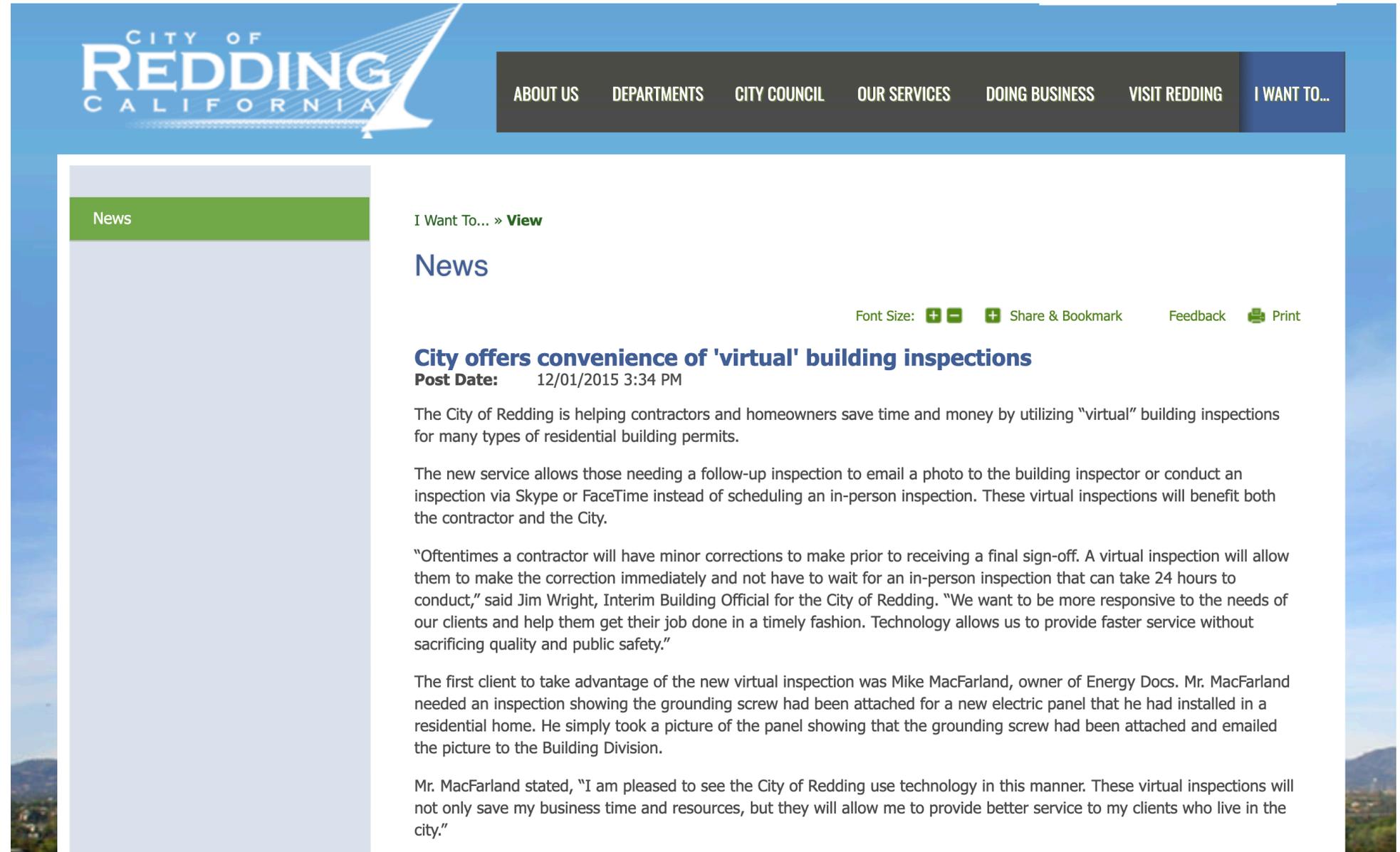
Last cycle that ran sufficiently long to be tested

FID Results

Every cycle analyzed, Continuous commissioning

2. Transform the permit and inspection process using technology.

- Explore ways to virtually inspect installations using video and images
- Facetime
- Skype



The screenshot shows the City of Redding website. At the top left is the logo for the City of Redding, California. To the right is a navigation menu with links for ABOUT US, DEPARTMENTS, CITY COUNCIL, OUR SERVICES, DOING BUSINESS, VISIT REDDING, and I WANT TO... Below the navigation menu is a news section with a green header labeled 'News'. The main article is titled 'City offers convenience of 'virtual' building inspections' and is dated 12/01/2015 3:34 PM. The article text describes how the City of Redding is helping contractors and homeowners save time and money by utilizing 'virtual' building inspections for many types of residential building permits. It explains that the new service allows those needing a follow-up inspection to email a photo to the building inspector or conduct an inspection via Skype or FaceTime instead of scheduling an in-person inspection. The article also includes a quote from Jim Wright, Interim Building Official for the City of Redding, and a story about Mike MacFarland, owner of Energy Docs, who used the virtual inspection service for a new electric panel in his residential home.

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City offers convenience of 'virtual' building inspections
Post Date: 12/01/2015 3:34 PM

The City of Redding is helping contractors and homeowners save time and money by utilizing "virtual" building inspections for many types of residential building permits.

The new service allows those needing a follow-up inspection to email a photo to the building inspector or conduct an inspection via Skype or FaceTime instead of scheduling an in-person inspection. These virtual inspections will benefit both the contractor and the City.

"Oftentimes a contractor will have minor corrections to make prior to receiving a final sign-off. A virtual inspection will allow them to make the correction immediately and not have to wait for an in-person inspection that can take 24 hours to conduct," said Jim Wright, Interim Building Official for the City of Redding. "We want to be more responsive to the needs of our clients and help them get their job done in a timely fashion. Technology allows us to provide faster service without sacrificing quality and public safety."

The first client to take advantage of the new virtual inspection was Mike MacFarland, owner of Energy Docs. Mr. MacFarland needed an inspection showing the grounding screw had been attached for a new electric panel that he had installed in a residential home. He simply took a picture of the panel showing that the grounding screw had been attached and emailed the picture to the Building Division.

Mr. MacFarland stated, "I am pleased to see the City of Redding use technology in this manner. These virtual inspections will not only save my business time and resources, but they will allow me to provide better service to my clients who live in the city."

Paradigm Shift- Inspectors are Teammates not Adversaries

Inspectors are encouraged to adopt the attitude of *coming alongside the workforce as an assistant towards code-compliant installations* rather than an attitude of being an inspector or judge of minimum compliance.

Field inspectors need to be incentivized to complete permit inspections same day.

Building Departments need to place a high value on tracking the percentage of successful inspections for each day.

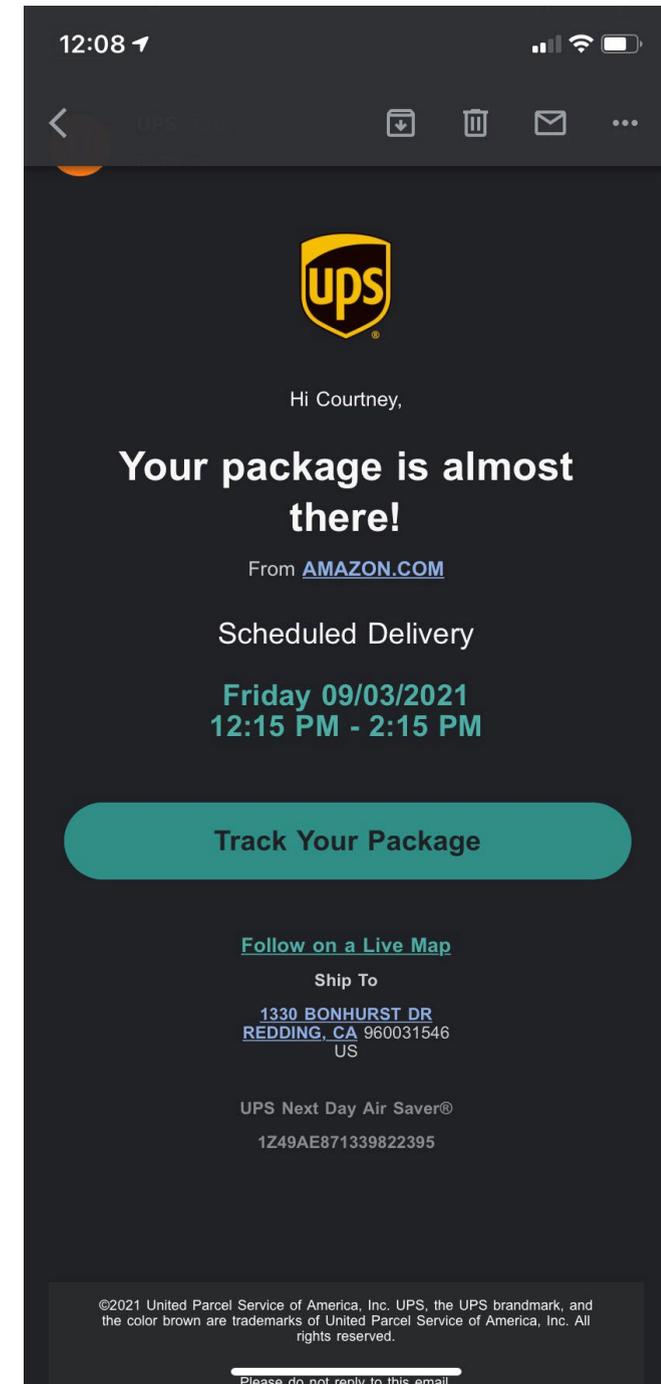
Your inspector is succeeding if they're saying things like:

“Text me a picture of that installed fuse (smoke detector, etc) by 4pm today we'll get this finished up.”

“Let's connect by Facetime between 4 and 5 today and we'll get this signed off.”

2. Transform the inspection process with technology

- Explore ways to help contractors manage scheduled appointments and help installers be ready for appointments
 - “Inspector tracker” systems with estimated time of arrival like what package delivery services use.
 - These systems would greatly benefit in correction visit scenarios



3. Suggest to equipment manufacturers they warranty equipment installed in CA only when it is a legal installation.

All equipment changeouts require a permit, warranties should too.

Evaluate and streamline the processes for simple, single component changes (like replacing an outdoor unit) to bring them into compliance.

- These must be able to be scheduled and signed off on same day
- Perhaps trade off a requirement (like 3rd party) for a benefit (like downsizing at least 1 ton AC).
- Success will be obvious when you're seeing regular permits pulled

Further Ways to Incentivize and Improve Quality

Base HVAC retrofit permit fees only on fixed units= same for all

Any company that provides extensive commissioning services & ACCA Standard V Quality Installations- MUST charge more than standard.

A competitive disadvantage created for doing the job properly.

Customer has to pay more fees for the work to be done better?

Retrofit permit fees should ALWAYS be based on units and NEVER with a contract cost “kicker”.

<https://www.acca.org/viewdocument/hvac-quality-installation-specification-english>

Summary

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Improving the quality of HVAC installations while increasing code compliance:

1. Suggest that equipment warranties are only honored on legal installations
2. Transform the permit and inspection process using new attitudes and technology
3. Create a measured performance path that reduces regulation and boosts performance

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