DOCKETED	
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November 6, 2018, 11:04 AM

# **Contents**

i. Summary of registered responses

2

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# **Summary Of Registered Responses**

As of November 6, 2018, 11:04 AM, this forum had: Topic Start Topic End

Attendees: 366 June 6, 2018, 2:57 PM October 11, 2018, 8:04 AM

Registered Responses: 90 Hours of Public Comment: 10.8

#### QUESTION 1

How satisfied are you with the electric services offered by Silicon Valley Power (on a level of 1-5, with 1 being "very unsatisfied" and 5 being "very satisfied")?

	%	Count
Very Unsatisfied	11.1%	10
Neutral	3.3%	3
Satisfied	27.8%	25
Very Satified	57.8%	52

#### QUESTION 2

#### Please rank the following electric service priorities in terms of importance:

- High reliability (keeping the lights on and avoiding blackouts)
- Affordable Rates
- Minimizing Environmental Impacts
- · Quality of Customer Service

#### QUESTION 3

"I believe adding additional renewable resources to Silicon Valley Power's energy supply will:"

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	%	Count
Decrease rates	16.1%	14
Increase rates	46.0%	40
Have no impact on rates	37.9%	33

#### QUESTION 4

The Integrated Resource Plan process will determine the lowest-cost portfolio mix to meet regulatory and reliability requirements. To what extent would you be willing to pay more on your electric bill to achieve:

# Increased reliability and fewer power interruptions

	%	Count
0% increase	47.2%	42
5% increase	25.8%	23
10% increase	20.2%	18
25% increase	4.5%	4
100% increase	2.2%	2
Lower Green House Gas emissions		
Lower Green House Gas emissions	%	Count
Lower Green House Gas emissions  0% increase	<b>%</b> 41.6%	Count 37
0% increase	41.6%	37
0% increase 5% increase	41.6% 24.7%	37 22

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1000// ingragas	<b>%</b>	Count
100% increase	2.2%	2
Increases in renewable energy supply		
0% increase	<b>%</b> 40.4%	<b>Count</b> 36
5% increase	24.7%	22
10% increase	25.8%	23
25% increase	4.5%	4
50% increase	1.1%	1
100% increase	2.2%	2
100% increase	2.270	۷
Additional energy efficiency rebates and programs		
0% increase	<b>%</b> 53.9%	Count 48
5% increase	23.6%	21
10% increase	14.6%	13
25% increase	4.5%	4
50% increase	2.2%	2
100% increase	1.1%	1
Greater use of electric energy storage systems		
	%	Count
0% increase	50.6%	45

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	%	Count
5% increase	21.3%	19
10% increase	19.1%	17
25% increase	6.7%	6
50% increase	1.1%	1
100% increase	1.1%	1

# Enhanced rebates, incentives and investment in electric vehicle charging infrastructure

	%	Count
0% increase	46.1%	41
5% increase	32.6%	29
10% increase	12.4%	11
25% increase	4.5%	4
50% increase	1.1%	1
100% increase	3.4%	3

# QUESTION 5

# What would you like to see from Silicon Valley Power in five years? Ten Years?

Answered	57
Skipped	33

# QUESTION 6

What do you think Silicon Valley Power should prioritize as it develops the Integrated Resource Plan?

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	%	Count
Meeting the compliance requirements	7.8%	7
Exceeding the compliance requirements	25.6%	23
Public outreach/community input	4.4%	4
Keeping costs down	44.4%	40
Reliability	17.8%	16

#### QUESTION 7

Would you support an electric rate increase to implement the recommendations of the Power IRP?

	%	Count
Yes	51.2%	44
No	48.8%	42

#### **QUESTION 8**

If "yes", please comment on options you are willing to pay more for (additional renewables, better customer service, investment in newer technologies, etc.): (fill in)

Answered	45
Skipped	45

#### **QUESTION 9**

Have you participated in any of the following programs offered by Silicon Valley Power? Select all that apply:

	70	Count
Energy efficiency rebates	57.4%	27

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	%	Count
Solar rebates	36.2%	17
Income-qualified electric rates	4.3%	2
Home Energy Audit	36.2%	17
Other	23.4%	11

#### QUESTION 10

Are you a Green Power Program customer (Do you pay additional money on your electric bill for SVP to purchase 100% solar power on your behalf)?

	%	Count
Yes	33.7%	30
No	66.3%	59

#### QUESTION 11

# Do you live in Santa Clara?

	%	Count
Yes	98.9%	89
No	1.1%	1

#### QUESTION 12

# If you live in Santa Clara, do you:



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		%	Count
Rent		5.6%	5
UESTION 13	anta Olava?		
o you own or operate a business in Sa	anta Ciara?	%	Count
'es		14.4%	13
No		85.6%	77
QUESTION 14			
o you work in Santa Clara?			
		%	Count
Yes		32.2%	29

# QUESTION 15

#### **Additional Comments**

Answered 18

Skipped 72