1. Vendor Requirements

Each compliance software vendor shall meet all of the following requirements as part of the compliance software approval process and as part of an ongoing commitment to users of their particular program.

1.1 Availability to Commission

All compliance software vendors are required to submit at least one fully working program version of the compliance software to the California Energy Commission. An updated copy or access to the approved version of the compliance software shall be kept by the Commission to maintain approval for compliance use of the compliance software.

The Commission agrees not to duplicate the compliance software except for the purpose of analyzing it, for verifying building compliance with the compliance software, or to verify that only approved versions of the compliance software are used for compliance.

1.2 ~~Building Department~~ Enforcement Agency Support

Compliance software vendors shall provide a copy of the compliance software User's Manual and Help System to all ~~local building~~ enforcement agencies who request ~~one in writing.~~ *By phone, fax, e-mail or formal letter*

1.3 User Support

Compliance software vendors shall offer support to their users with regard to the use of the compliance software for compliance purposes. Vendors may charge a fee for user support.

6.4 Compliance Software Vendor Demonstration

The Commission may request compliance software vendors to physically demonstrate their program's capabilities. One or more demonstrations may be requested before approval is granted.

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