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Great need to educate HVAC businesses and monitor for fraud against consumers

I am a retired business person who has experience across multiple construction platforms. I signed up for Phase 2 and chose 3 vetted companies from the website. I got lucky because the first one was an honest with integrity business (J's HVAC in Fresno CA). His bid was realistic, fair and he explained the process as it should be explained (even though I had complete knowledge and he was unaware I was vetting them). Companies 2 & 3: Company 3 wanted me to go on website and "claim" them before they came out. Basically, they would not come out and wanted me to send them quotes from other companies and they would accept or refuse. I refused, that was fraud, bad company behavior and lack of integrity. Company 2: Tech came out, looked at system, damaged ducting and pulled it from duct strap (intentional?) and then had a Company rep HEERHA specialist come and try to convince me to sign a focusing without reading it. I asked him to explain the process and his exact words regarding instant rebate was "I would have to pay the entire bid upfront, they would install and they would eventually get a check from the program in my name (wth? they think people are idiots), and then they would mail it to me. Eventually, I would get a check but it could be approx 4 months late and they would help me if there were any issues or delays after that time." I asked him to repeat and same exact response, his words.

SMH. How many unsuspecting consumers were being conned by this company, and I reported them to the program. I went with #1, told him what transpired with other companies, he said to report them, and signed documents and waiting for release and installation to begin.

Be Safe out there consumers, there may be potential fraud and dishonesty from vetted businesses. Do your due diligence when you get quotes, ask questions and read everything before you sign.

As far as the program and rebates: I am thankful for the opportunity to participate and help with costs to help make our planet greener and help towards global warming.