

DOCKETED

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FAQ is a step forward, a long overdue step forward

Don't mean to be too negative, but if it took a couple of years to craft a simple, fairly cogent public-facing FAQ, just how much longer will the public have to wait for the IRA rebates finally to become available? "2024"? Right...

I mean, back in 2022, how many CA homeowners believed their mini-split salesman's promises that IRA rebates would be retroactive? Not a lot of trust left to spread around here, so please be as transparent as possible going forward, and remember it's the public you serve.