

DOCKETED

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Allow public portal to report non-working chargers

There is too often a case when a charger is down and the Charging Operator doesn't have the information that it's not working. Some times their system thinks it's working but when the charging public shows up it doesn't work. It would be helpful if the public could report it via the state and require the charger provider to respond. This could be from a stuck charger to a vandalized unit or cut cable. We can't rely on the charging operators to self report because we have seen that doesn't work.

There is no better tester or advocate for EV charging and EV Drivers who use the systems.