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Need for Process Evaluation

I would like to commend the California Energy Commission for the proposed solicitation for research to quantify indoor air quality and co-benefits of integrated energy retrofit packages in California's residential buildings. I whole heartedly support this effort to evaluate the impacts of the packages. My only concern is that the focus of the solicitation is on Impact Evaluation, while not mentioning the equally important study of Process Evaluation. Impact Evaluation by itself will be of little value without the parallel effort on Process Evaluation in order to understand what works and what does not work and how programs can be improved. Focusing just on metrics and reporting impacts is a good start, but understanding the impacts and how they are affecting different groups/populations is critical. In summary, I hope the budget for this solicitation will allocate sufficient funds for Process Evaluation.