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Rebate for low income household help

I purchased my house in 2020, as many did. The house was build in 1988, and still had the original gas furnace installed, as well as an updated A/C system that was installed in the early 2000's. I was planning on upgrading my system to an electric heat pump after installing solar panels and once the rebates became available. However, my heat exchanger rusted and cracked, leaving my young son and I exposed to potential carbon monoxide poisoning via leaked gas in October of 2022. I purchased and used space heaters until January of 2023, so I would be eligible for the rebates listed in the BBB bill, and I am trying to figure out how to get the rebate that I should be eligible for, as I specifically waited until the bill went into effect. The installing contractor guaranteed that the high efficiency heat pump they installed would be eligible for the rebate, and I am now trying to figure out how to claim it, nearly 6 months post installation, as the cost of the heat pump, fully installed is just under \$19,000, and as a single parent in LA county, the cost of living is already through the room and I am struggling to get by.