

DOCKETED

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Project Title:	Accelerating Distribution Grid Connection
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Document Title:	Presentation - Connection Processes, Timelines, and Improvement Efforts
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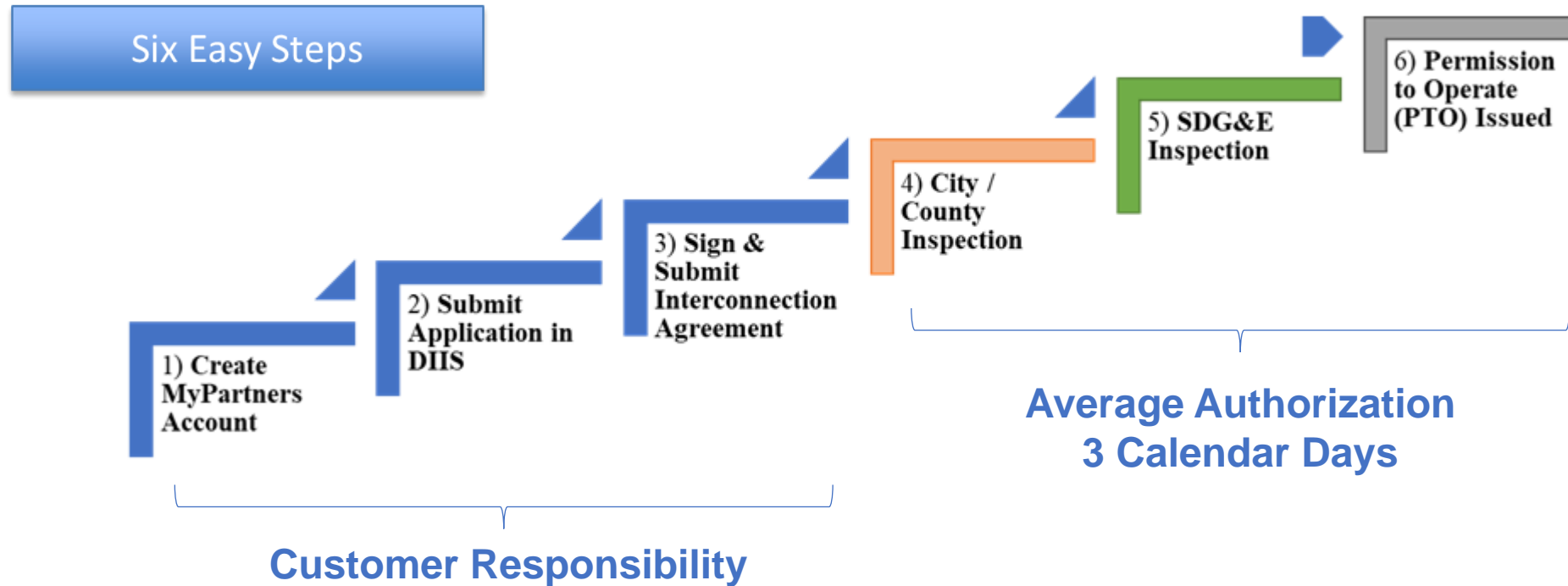


Connection Processes, Timelines, and Improvement Efforts

Erika Schimmel-Guiles

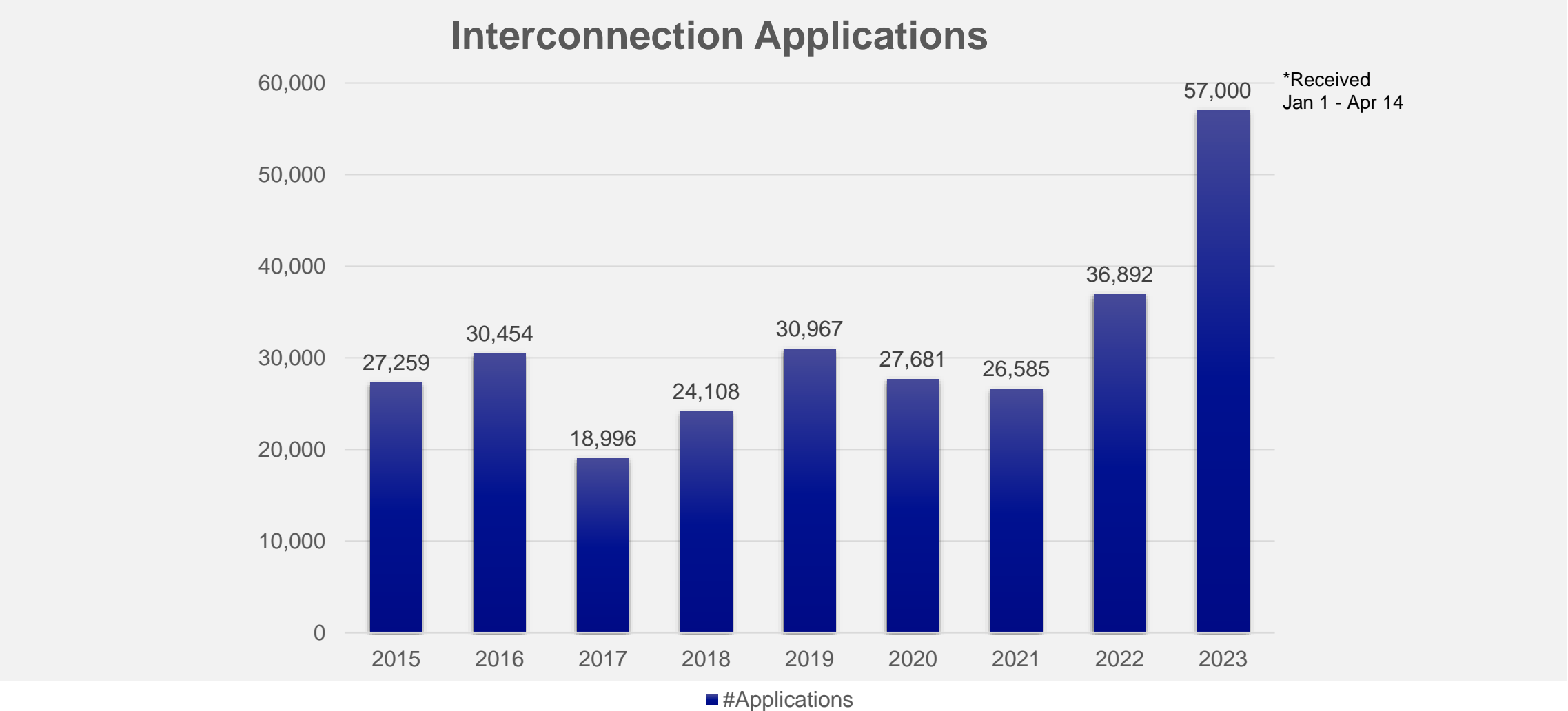
Director – Design & Project Management

Customer Generation Automated Application Process

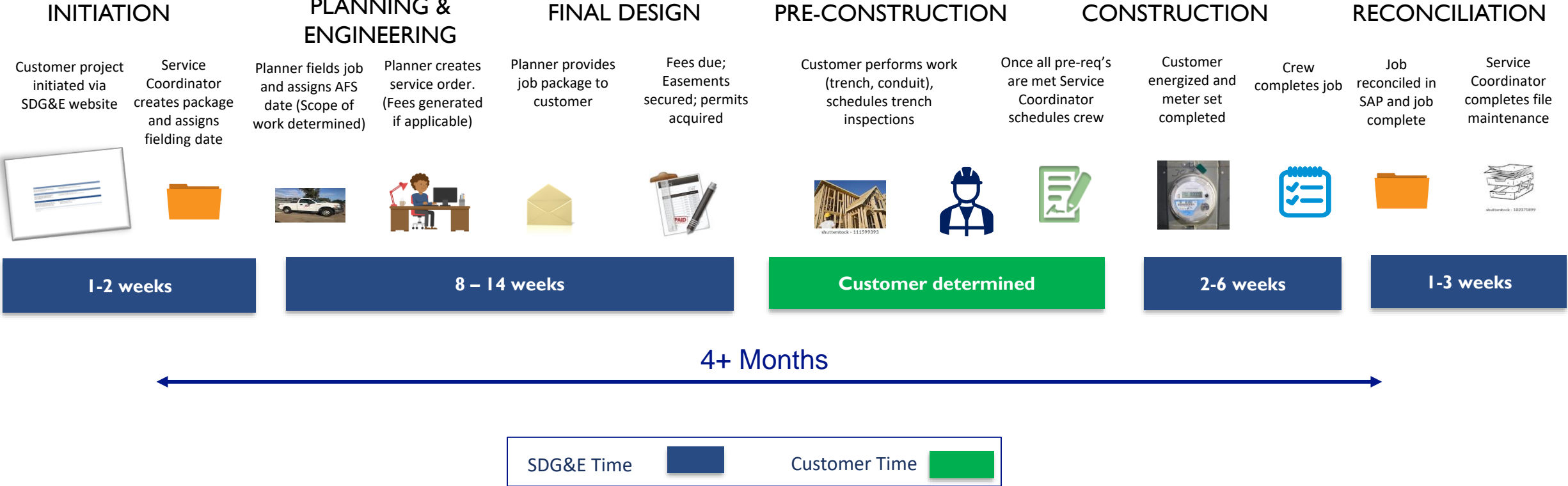


~ 99% of SDG&E's distribution interconnections follow this automated process which has eliminated many of the administrative type customer application deficiencies that existed prior to its implementation

Customer Generation Application Statistics

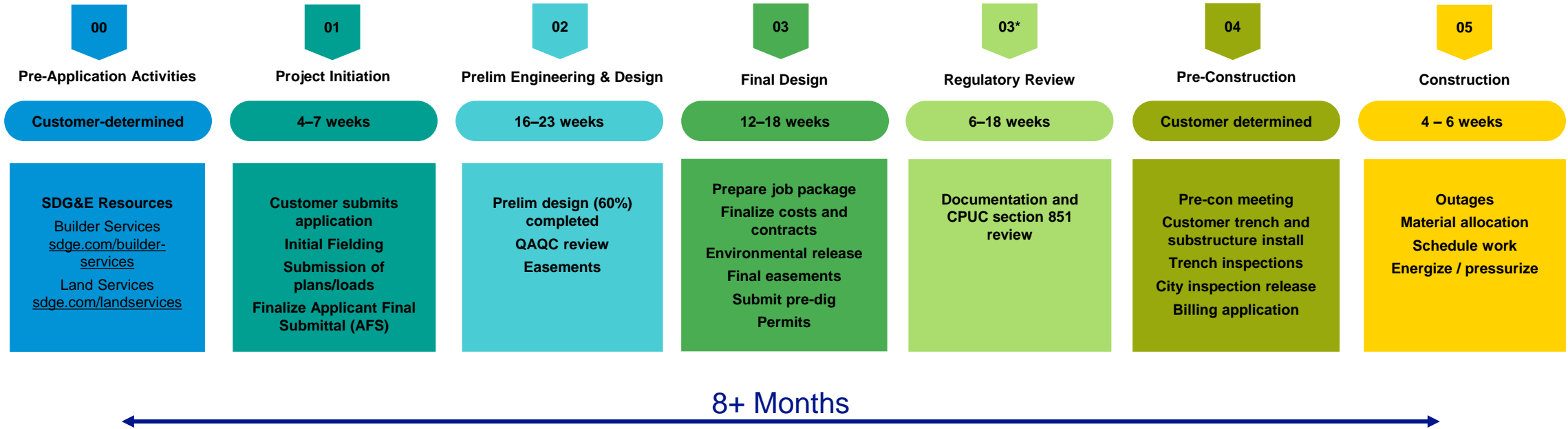


Service Connection Process: Small jobs



Note – all lead times are average durations

Service Connection Process: Large Projects



- Notes**
1. Timelines and activities in this graphic reflect those for complex projects (e.g., subdivisions, developments involving design by SDG&E). Requests that do not involve design by SDG&E (e.g., service work) tend to have shorter timelines and typically do not require approval from the California Public Utilities Commission (CPUC).
 2. Durations of project phases are estimates only; phase durations represent activities managed by SDG&E and do not include time for activities that are the responsibility of the customer/applicant.
 3. * Regulatory review happens in parallel to the Final Design stage but is called out separately in the graphic

Continuous Improvement

www.sdge.com/builder-services

Technology

Process

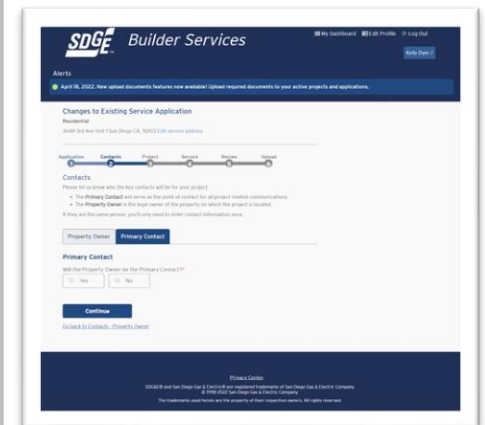
Customer Engagement



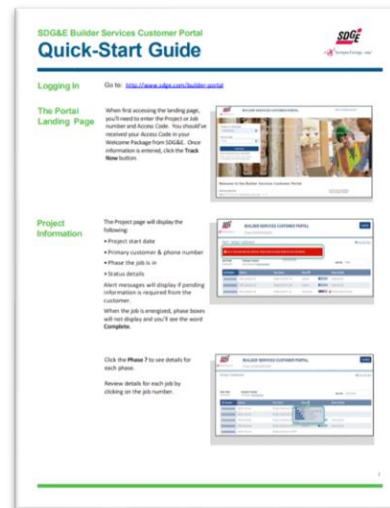
Process Guide



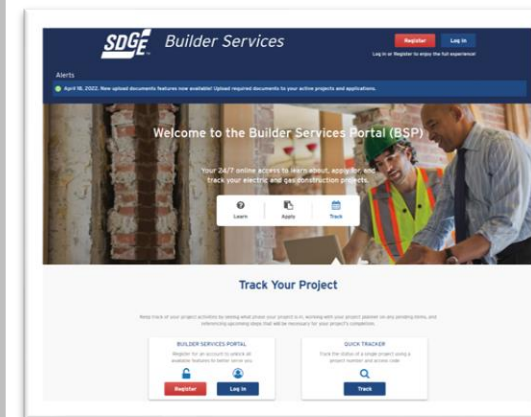
Project Checklists



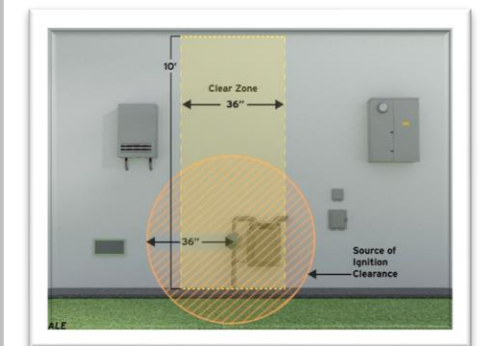
Online Application



Portal Guide



Project Tracking



Standards Videos



Questions