

DOCKETED	
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*Comment Received From: Casandra Dentley
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Hers Rater

Additional submitted attachment is included below.

From: [Casandra Dentley](#)
To: [Energy - Docket Optical System](#)
Subject: 23-HERS-01
Date: Monday, March 27, 2023 5:14:55 PM
Attachments: [image001.png](#)

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To whom it may concern,

As the Director of Client Services at CalCERTS, I work with HERS Raters and HERS Rating Companies on a daily basis. Most of the calls we receive are from HERS Raters in the field working to make sure they have the compliance rules correct and are navigating the Commission's compliance forms and processes.

The proposed changes to Title-20 and Title-24 have HERS Raters, with whom I have worked with for years, very concerned!

To help address these concerns; I'm requesting for the Commission to work through all the proposed changes to the Field Verification and Diagnostic Program, and adopt that program into Title-24, before revoking the HERS Program from Title-20.

Thank you,

Casandra Dentley
Director of Client Services



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