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Submitted On: 5/6/2020 Docket Number: 19-HERS-01

## **Support for CHEERS Name Change**

Additional submitted attachment is included below.



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Drew Bohan Executive Director California Energy Commission 1516 Ninth Street, Sacramento, California 95814

April 30th, 2020

Dear Director Bohan,

I am writing to you regarding the recent recommendation brought forth to the California Energy Commission to deny CHEERS' company name change to California Energy Registry.

HERS RATERS INC. has been performing HERS verification services throughout surrounding Los Angeles area since 2013. We have also been using CHEERS/CalEnergy registry for a majority of that time.

It has recently been brought to my attention that there is a claim against CHEERS/CalEnergy regarding possible confusions between the registry name and the California Energy Commission.

My staff and I work with a variety of clients (contractors, homeowners, energy consultants, etc.) throughout their project timeline, and we have not incurred a problem with a client distinguishing the two entities apart. CalEnergy has made a clear and concise effort to distinguish themselves as a private entity separate from the CEC. Their customer support team has been more than communicative regarding their name change and continues to provide excellent customer support at all levels.

Due to CalEnergy's diligence to customer service, my staff has been able to produce Title 24 reports in a faster and more efficient manner, allowing our clients a faster turnaround time for their final inspections. The registry has also provided us with faster resolutions to technical issues related to documentation provided by the CEC's schema.

My company is more than happy to provide CalEnergy with our full support with regards to their name change, and believe it is a positive change that will continue to benefit the industry as we evolve during this essential time.

Sincerely,

**Daniel Dagesyan** 

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