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LIGHTING CONTROLS STARTUP

I am trying to find out what the rule is if a Lighting Controls startup is NOT performed by the factory or authorized technician with (1) returning or keeping any money collected for the performance of the startup. and (2) if there is any documentation that would cover us as a Lighting Rep for when the EC takes on the responsibility to perform the startup on their own without a certified technician. I run into this a lot and just want to cover my company in the event the startup is not performed properly by the EC. Thank you for any Assistance.

Project Manger, Darci Childers