

## DOCKETED

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## **Complaint against AMERICAN SOLAR DIRECT in California**

I HAD SOLAR PANELS INSTALLED ON MY HOME IN BONITA, CA (PAID IN FULL DURING FEB. - MAY 2016)

AND TO DATE THE REQUIRED INSTALLATION HAS NOT BEEN COMPLETED, IN SPITE OF REPEATED

PROMISES THE PERSON WHO RECOMMENDED THE SOLAR CO. WAS TO RECEIVE \$500. AS PROMISED REPEATEDLY BY THE SENIOR CO. OFFICIAL, AND I WAS TO RECEIVE A \$500. GIFT CARD.

NEITHER OF THESE HAVE BEEN ISSUED AS PROMISED.

WHERE CAN I FILE A FORMAL COMPLAINT REGARDING THIS MATTER, TO ASSURE (1) THAT THE SOLAR

INSTALLATION OF MY BONITA HOME IS COMPLETED AND (2) THAT THE AMTS. NOTED ABOVE BE PAID?