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<tr>
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<tr>
<td><strong>Project Title:</strong></td>
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<tr>
<td><strong>TN #:</strong></td>
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<tr>
<td><strong>Document Title:</strong></td>
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<tr>
<td><strong>Description:</strong></td>
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<tr>
<td><strong>Organization:</strong></td>
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<tr>
<td><strong>Submitter Role:</strong></td>
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<td><strong>Submission Date:</strong></td>
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<tr>
<td><strong>Docketed Date:</strong></td>
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<td>Case #</td>
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</tr>
<tr>
<td>16752</td>
</tr>
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<td>16366</td>
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</tbody>
</table>
would like to file a...

Number of cases: 43
Original Request

I'm not sure if the Redondo Police Department handles this. However, I would like to file a complaint about the power plant on Harbor Drive. This morning at 1:29 am it started to make loud noises (sort of like a jet engine). This is not the first time this has happened and seems to be happening more often since I moved here over 2 years ago.

I hope the plant is fixed each time this occurs, cause it is often loud enough to wake us up at early morning hours (2am - 5am) and can often be very loud.

Customer Communications

No records of communication activities found

Customer Communications are visible on the customer's case status page.

Internal Activity

Heywood, Todd On 7-19 Ms. was contacted telephonically by Off. Diehr and the issue was discussed. Ms. was made aware 07/24/07 06:00

Case Contacts

<table>
<thead>
<tr>
<th>Role</th>
<th>Name</th>
<th>Email</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Primary Owner</td>
<td>Heywood, Todd</td>
<td><a href="mailto:todd.heyywood@redondo.org">todd.heyywood@redondo.org</a></td>
<td>310-379-2477</td>
</tr>
<tr>
<td>Secondary Owner</td>
<td>Bryant, Renate</td>
<td><a href="mailto:renae.bryant@redondo.org">renae.bryant@redondo.org</a></td>
<td>310 379 2477 x 2330</td>
</tr>
<tr>
<td>Past Owner</td>
<td>Leonardi, Joe</td>
<td><a href="mailto:joe.leonardi@redondo.org">joe.leonardi@redondo.org</a></td>
<td>310-379-2477</td>
</tr>
<tr>
<td>Past Owner</td>
<td>Bryant, Renate</td>
<td><a href="mailto:renae.bryant@redondo.org">renae.bryant@redondo.org</a></td>
<td>310 379 2477 x 2330</td>
</tr>
</tbody>
</table>

Attachments

No attachments found
## Activity History

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
<th>Who</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>07/24/2007 06:04</td>
<td>Change Status</td>
<td>Heywood, Todd</td>
<td>Change status from: Pending to: Resolved</td>
</tr>
<tr>
<td>07/09/2007 22:38</td>
<td>Reassign Primary</td>
<td>Leonard, Joe</td>
<td>Primary Owner reassigned</td>
</tr>
</tbody>
</table>
Welcome to the City of Redondo Beach, California

Welcome, Aaron Jones • LOGOUT

Case Details

- Case Number: 19738 make confidential
- Tags: suggest related cases
- Customer: external customer
- Location of Request: Redondo Beach CA
- Request Type: Complaint
- Status: Resolved change
- Facility: N/A
- Date/Time Created: 08/16/2011 08:43
- Date/Time Closed: 08/16/2011 09:32

Custom Fields

Original Request

on August 11th at approximately 4:55 PM, the AES power plant erupted sounding like a jet plane and went off again about an hour later. This is ridiculous the City allows this as NO business would be allowed to make such a loud noise without being fined. Also, August 15th at 11PM, the power plant BLASTED over 15 times waking up my entire family. This is beyond the city’s noise limit and I hope the city will please take action.

Customer Communications

- Send an Email
- Log Communication
- Mail Merge

From: Jones, Aaron
Text: Thank you for reporting these incidents. It is important for our documentation of potential vi
Date: 08/16/2011 09:31

Auto notification
Text: Thank you for your letter received on 08/16/2011 concerning Code Enforcement>Other. It has b
Date: 08/16/2011 08:43

Internal Activity

- Add/Email Notes
- New Task
- E/O Communication
- Refer to CE

Internal Notes

No records for internal activities found

Tasks

No tasks found

Case Contacts

- Manage Collaborators
- Add All Elected Officials
- Reassign Primary/Secondary

Primary Owner: Jones, Aaron
Secondary Owner: Jones, Aaron

Attachments

No attachments found

https://clients.comcate.com/reps/caseDetail.php?id=389782

2/3/2014
## Activity History

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
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<th>Description</th>
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</thead>
<tbody>
<tr>
<td>08/16/2011 09:32</td>
<td>Change Status</td>
<td>Jones, Aaron</td>
<td>Change status from: Pending to: Resolved</td>
</tr>
<tr>
<td>08/16/2011 09:26</td>
<td>Change Status</td>
<td>Jones, Aaron</td>
<td>Change status from: New to: Pending</td>
</tr>
</tbody>
</table>
Redondo Beach - Customer Service Center: eFM Case Details

Welcome to the City of Redondo Beach, California

Case Details

Case Number: 19733
Tags: Request for more information
Manage case Tags
suggestion related cases

Status: Resolved
Request Type: Compliant

Location of Request: 1100 N Harbor Dr Redondo Beach CA 90277
The noise is generated at the power plant but can be heard over a mile away.
(map)
Search for other cases at this location

Facility: N/A

Preferred Contact Method: Email
Customer: *Healy, Maggie
Submitted By: *Healy, Maggie

Preferred Contact Method: Email
Customer: *Healy, Maggie
Submitted By: *Healy, Maggie

Topic: All Other>Other (City Manager’s Office)

Custom Fields

Original Request
On August 11th at about 4:30PM and about 1 hour later and on August 15th about 11PM the AES power plant vented multiple times. This venting exceeds Redondo noise limits. AES should be cited and fined for each occurrence and be forced to prevent the situation in the future. What is the City action against this violation of our noise ordinances?

Customer Communications

From: Renee, Michel
Date: 08/16/2011 11:51
To: Customer, *Healy, Maggie
Subject: Re: Thank you for taking the time to let us know of your concern. Mayor Gin requested about this noise
Text: Dear Customer,
Thank you for your letter received on 08/16/2011 concerning All Other>Other. It has been assigned.

Internal Activity

Internal Notes
No records for internal activities found

Tasks

Case Contacts

Name: *Healy, Maggie
Email: maggie.healy@redondo.org
Phone: Ext. 2224

Name: Renee, Michel
Email: Renee.Michel@redondo.org
Phone: 310-372-1771 x-2404

Attachments
No attachments found.

Activity History

Date: 08/16/2011 11:51
Event: Change Status
Who: Michel, Renee
Change Status from: New to: Resolved
Redondo Beach - Customer Service Center: eFM Case Details

Welcome to the City of Redondo Beach, California

Case Details

Case Number: 19734
Tags: Manage case Tags
suggestion related cases

Customer:

Primary Owner: *Healy, Maggie
Secondary Owner: Michel, Renee

Preferred Contact Method: Email
Submitted By: Customer

Location of Request:
Pullman Ln Redondo Beach CA 90278 (map)

Exterior Property Address:

Facility: N/A

Status: Resolved
Request Type: Complaint

Date/Time Created: 08/16/2011 08:14
Date/Time Closed: 08/16/2011 11:56

Custom Fields

Original Request

Last night at around 23:00 I was woken by a terrible noise that startled everyone in my house - it took a few seconds to realize that it was the AES power plant releasing some kind of gas/steam. Are they allowed to do this? This is not the first time it has happened. In fact it has happened in the past even later. Does the city or RB allow this? Aren't there any rules or regulations to control this? If I start to make noise at 11 pm I know that I will get a knock on my door from the police telling me to stop. What is the city doing about this?

Customer Communications

Send an Email Log Communication Mail Merge

Michel, Renee
Dear Ms. Healy, Thank you for taking time out to let us know your concerns. Mayor Gin has been informed about this noise an auto notification
Dear *Healy, Thank you for your letter received on 08/16/2011 concerning All Other>Other. It has been assig

* Customer Communications are visible on the customer's case status page.

Internal Activity

Add/Email Notes EO Communication Refer to CE

Internal Notes

No records for internal activities found

Tasks

Case Contacts

Role Name Email Phone
Primary Owner *Healy, Maggie maggie.healy@redondo.org Ext. 2224
Secondary Owner Michel, Renee ReneeMichel@redondo.org 310-372-1171 x 2404

Attachments

No attachments found

Activity History

https://clients.comcate.com/reps/caseDetail.php?id=389761
<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
<th>Who</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>08/16/2011</td>
<td>Change Status</td>
<td>Michel Renee</td>
<td>Change status from: New to: Resolved</td>
</tr>
</tbody>
</table>
Welcome to the City of Redondo Beach, California

Case Details

Case Number: 19747
Tags: Manage case Tags
suggest related cases
Customer: external customer
Redondo Beach CA 90277 (map)
Prefered Contact Method: Email
Submitted By: customer

Primary Owner: Michel, Renee
Secondary Owner: *Healy, Maggie

Original Request

Dear City Council,

We are really quite fed up with the talk of expanding the existing AES Power Plant. It has been a bane to the community for far too long and, from what I have read in the numerous studies on the subject of power in the State, we do not need it. When they sneakily release their clouds of "steam" on cloudy days, it covers everything we own with sticky black spot. This means that we are INHALING particulate matter. The freakish noises that emanate from the stacks are off the chart. Why aren't you, as elected City officials, doing anything to stop this? My next complaints are going to the Coastal Commission and PUC.

Customer Communications

Send an Email Log Communication Mail Merge

From: Michel, Renee
To: Dear Ms. [redacted]
Date: 08/16/2011 11:57
Subject: Thank you for taking time out to let us know your concerns. Mayor Gin inquired about this noise and
Attached file:

auto notification

From: [redacted]
To: [redacted]
Date: 08/16/2011 10:08
Subject: Thank you for your letter received on 08/16/2011 concerning Mayor & Council Que

Internal Activity

Add/Email Notes EO Communication Refer to CE

Internal Notes

No records for internal activities found

Tasks

Case Contacts

<table>
<thead>
<tr>
<th>Role</th>
<th>Name</th>
<th>Email</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Primary Owner</td>
<td>Michel, Renee</td>
<td><a href="mailto:Renee.Michel@redondo.org">Renee.Michel@redondo.org</a></td>
<td>310-372-1171</td>
</tr>
<tr>
<td>Secondary Owner</td>
<td>*Healy, Maggie</td>
<td><a href="mailto:maggie.healy@redondo.org">maggie.healy@redondo.org</a></td>
<td>Ext. 2224</td>
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Attachments

No attachments found

Activity History

https://clients.comcate.com/reps/caseDetail.php?id=389842

2/3/2014
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<tbody>
<tr>
<td>08/16/2011</td>
<td>Change Status</td>
<td>Michel, Renee</td>
<td><strong>Change status from:</strong> New to: <strong>Resolved</strong></td>
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</table>

© 2014 Comcate, Inc.
There are 0 potentially related cases. Show

Status: Resolved change
Request Type: Compliment
Location of Request: 2 N Juanita Ave 4 Redondo Beach CA 90277 (map)
Facility: N/A edit
Primary Owner: Jones, Aaron reassign
Secondary Owner: Jones, Aaron reassign
Date/Time Created: 08/16/2011 12:08
Date/Time Closed: 08/16/2011 14:26

Original Request
The power plant went off about 12 times after 11 pm yesterday. It truly was disturbing the peace. Why can't we get rid of that power plant already.

Customer Communications*
No records of communication activities found
*Customer Communications are visible on the customer's case status page.

Internal Activity
Internal Notes
No records for internal activities found

Tasks

Case Contacts
Primary Owner: Jones, Aaron
Secondary Owner: Jones, Aaron

Attachments
No attachments found

Activity History
08/16/2011 14:26 Change Status Jones, Aaron Change status from: New to: Resolved
There are 0 potentially related cases. Show

There are 0 potentially related cases. Show

Original Request
On August 15th about 11PM the AES power plant vented multiple times. This venting exceeds Redondo noise limits. AES should be cited and fined for this occurrence and be forced to prevent the situation in the future. What is the City action against this violation of our noise ordinances? It is extremely loud & actually woke me up.

Customer Communications *

Customer Communications are visible on the customer's case status page.

Internal Activity

Internal Notes
No records for internal activities found.

Tasks

Case Contacts

<table>
<thead>
<tr>
<th>Role</th>
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<tr>
<td>Primary Owner</td>
<td>Hink, Jeff</td>
<td><a href="mailto:jeff.hink@redondo.org">jeff.hink@redondo.org</a></td>
<td>310 379-2477 x2484</td>
</tr>
<tr>
<td>Secondary Owner</td>
<td>Bryant, Renate</td>
<td><a href="mailto:renae.bryant@redondo.org">renae.bryant@redondo.org</a></td>
<td>310 379-2477 x 2330</td>
</tr>
<tr>
<td>Past Owner</td>
<td>Healy, Maggie</td>
<td><a href="mailto:maggie.healy@redondo.org">maggie.healy@redondo.org</a></td>
<td>Ext. 2224</td>
</tr>
<tr>
<td>Past Owner</td>
<td>Michel, Renee</td>
<td><a href="mailto:Renee.Michel@redondo.org">Renee.Michel@redondo.org</a></td>
<td>310-372-1171 x 2404</td>
</tr>
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Attachments
No attachments found.

https://clients.comcate.com/reps/caseDetail.php?id=390111

2/3/2014
<table>
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<th>Description</th>
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<tbody>
<tr>
<td>08/17/2011</td>
<td>Change Status</td>
<td>Hink, Jeff</td>
<td>Change status from: New to: Resolved</td>
</tr>
<tr>
<td>08/16/2011</td>
<td>Change Topic</td>
<td>*Healy, Maggie</td>
<td>Change Topic from: All Other &gt; Other to: Police Services &gt; Noise Complaints</td>
</tr>
<tr>
<td>08/16/2011</td>
<td>Reassign Primary</td>
<td>*Healy, Maggie</td>
<td>Primary Owner reassigned from Healy, Maggie to Hink, Jeff</td>
</tr>
<tr>
<td>08/16/2011</td>
<td>Reassign Secondary</td>
<td>*Healy, Maggie</td>
<td>Secondary Owner reassigned from Chaves, Renee to Bryant, Renate</td>
</tr>
</tbody>
</table>
Welcome to the City of Redondo Beach, California

Case Details

Case Number: 19736
Tags: Manage case Tags
Customer: [redacted]
Request Type: Council Referral
Status: Resolved
Location of Request: Redondo Beach CA (map)
Facility: N/A

Preferred Contact Method: Email
Submitted By: Customer
Primary Owner: Michel, Renee
Secondary Owner: Michel, Renee
Date/Time Created: 08/16/2011 08:41
Date/Time Closed: 09/07/2011 16:56

Custom Fields

Original Request
To the members of the City Council:  
First of all, thank you for your service. I do not envy any elected official in today's day and age.

Secondly, I am on the road speaking a lot, and so I am often unable to attend public hearings of concern. I am very concerned about the plans I hear to continue the AES power plant. It is a public nuisance (the noise is ridiculous, as they "blow off steam" whenever they feel, like at 11 p.m. last night or 7 a.m. this past Saturday morning) and an eye sore. That land could be used as a park (something Redondo sorely lacks), art galleries - anything but a dormant power facility.

I have lived here since 1994 and even served as a library commissioner for four years. I love this city, I love its people and I know all of you as council members share my love and concern for this city (why else would you serve on the city council?). Please know that there are scores of citizens who would like to see that power plant go away (heck, I have been told it was scheduled to be demolished ever since I moved here), and let me know if there is anything I can do to help expedite that process.

Once again, thank you for your service and time, and God bless you.

: - )

P.S. If any of you would like to appear on my cable access show "People Make a Difference," I'd love to have you on. Here's a sample interview with cardiologist/author/super-nun Kathy Magliato: http://www.youtube.com/watch?v=5IPD-9GJQQU

Customer Communications *

Send an Email Log Communication Mail Merge

From: Michel, Renee
Text: Dear [redacted], Thank you for taking time out to contact the Mayor & Council Offices of your concern. Your ca
Date: 09/07/2011 16:56

auto notification

From: Michel, Renee
Text: Dear [redacted], Thank you for your letter received on 08/16/2011 concerning Harbor>Harbor & Pier Inquiries/Complaints
Date: 08/16/2011 08:41

* Customer Communications are visible on the customer's case status page.

Internal Activity

Add/Email Notes EO Communication Refer to CE

Internal Notes
No records for internal activities found

Tasks

## Case Contacts

<table>
<thead>
<tr>
<th>Role</th>
<th>Name</th>
<th>Email</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Primary Owner</td>
<td>Michel, Renee</td>
<td><a href="mailto:Renee.Michel@redondo.org">Renee.Michel@redondo.org</a></td>
<td>310-372-1171 x - 2404</td>
</tr>
<tr>
<td>Secondary Owner</td>
<td>Michel, Renee</td>
<td><a href="mailto:Renee.Michel@redondo.org">Renee.Michel@redondo.org</a></td>
<td>310-372-1171 x - 2404</td>
</tr>
<tr>
<td>Past Owner</td>
<td>Allen, James</td>
<td><a href="mailto:James.Allen@redondo.org">James.Allen@redondo.org</a></td>
<td>2284</td>
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## Attachments

No attachments found

## Activity History

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<tr>
<th>Date</th>
<th>Event</th>
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<th>Description</th>
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</thead>
<tbody>
<tr>
<td>09/07/2011 16:56</td>
<td>Change Status</td>
<td>Michel, Renee</td>
<td>Change status from: New to: Resolved</td>
</tr>
<tr>
<td>09/07/2011 16:26</td>
<td>Reassign Primary</td>
<td>Allen, James</td>
<td>Primary Owner reassigned from Allen, James to Michel, Renee</td>
</tr>
</tbody>
</table>
Welcome to the City of Redondo Beach, California

Case Details

Case Number: 19769 make confidential
Tags: Manage case Tags

Customer: external customer
Redondo Beach CA 90277 (map)

Preferred Contact Method: Email
Submit by: customer

Topic: Code Enforcement>Nuisance (Community Development) change

Status: Resolved
Request Type: Complaint
Location of Request: S Guadalupe Ave 4 Redondo Beach CA 90277
Facility: N/A

Primary Owner: Jones, Aaron
Secondary Owner: Jones, Aaron

Data/Time Created: 08/18/2011 11:05
Data/Time Closed: 01/19/2012 13:41

Custom Fields

Original Request

"On August 11th at about 4:53PM and about 1 hour later and on August 15th about 11PM the AES power plant vented multiple times. This venting exceeds Redondo noise limits. AES should be cited and fined for each occurrence and be forced to prevent the situation in the future. What is the City's action against this violation of our noise ordinances?"

Customer Communications

Send an Email Log Communication Mail Merge

From Text Date
Portolese, Lina Thank you for reporting the recent steam release and related noise from the AES Redondo Beach Generating Station. T 01/19/2012 13:32

auto notification Dear Adobe, Thank you for your letter received on 08/18/2011 08/18/2011 11:05

* Customer Communications are visible on the customer's case status page.

Internal Activity

Add/Email Notes New Task EO Communication Refer to CE

Internal Notes

From Date

*Wood, Rosalee Please provide a status update or close out the case. 12/12/11 13:34

*Wood, Rosalee Please provide status update. 10/25/11 11:34

*Wood, Rosalee Please provide a response. 09/15/11 11:03

Tasks

Case Contacts

Manage Collaborators Add All Elected Officials Reassign Primary/Secondary

Role Name Email Phone
Primary Owner Jones, Aaron Aaron.Jones@redondo.org (310) 318-0637 X 2448
Secondary Owner Jones, Aaron Aaron.Jones@redondo.org
Collaborator Salcido, Jo Jo.Salcido@redondo.org
Collaborator Cook, Norma Norma.Cook@redondo.org 2232
Collaborator Borzi, Mikel Mikel.Borzi@redondo.org
## Activity History

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
<th>Who</th>
<th>Description</th>
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<tbody>
<tr>
<td>01/19/2012 13:41</td>
<td>Change Status</td>
<td>Salcido, Jo</td>
<td>Change status from: Pending to: Resolved</td>
</tr>
<tr>
<td>09/15/2011 14:33</td>
<td>Change Status</td>
<td>Jones, Aaron</td>
<td>Change status from: New to: Pending</td>
</tr>
<tr>
<td>09/15/2011 11:03</td>
<td>Add Collaborator</td>
<td>*Wood, Rosalee</td>
<td>Added Norma Cook as a case collaborator.</td>
</tr>
<tr>
<td>09/15/2011 11:03</td>
<td>Add Collaborator</td>
<td>*Wood, Rosalee</td>
<td>Added Mikel Borzi as a case collaborator.</td>
</tr>
</tbody>
</table>
Welcome to the City of Redondo Beach, California

Case Details

Case Number: 19767 make confidential
Tags: suggest related cases
Customer: customer
Preferred Contact Method: Email
Submitted By: customer
Topic: Code Enforcement>Other (Community Development) change

Status: Resolved change
Request Type: Complaint
Location of Request: Redondo Beach CA 90277
The complaint location is for the AES Power Plant on Harbor Drive/herondo. Harbor Drive Redondo Beach CA 90277

Facility: N/A
Primary Owner: Jones, Aaron
Secondary Owner: Jones, Aaron
Date/Time Created: 08/17/2011 21:46
Date/Time Closed: 01/19/2012 13:41

Custom Fields

Original Request
On August 11th at about 4:53 PM and about 1 hour later and on August 15th about 11 PM the AES power plant vented multiple times. The 15th was especially bad given the time of night and multiple consecutive blasts.) This venting exceeds Redondo Beach noise limits. AES should be cited and fined for each occurrence and be forced to prevent the situation in the future. What is the City action against this violation of our noise ordinances?

In addition to the noise violation harming residents, we had visitors from Virginia staying with us Aug. 11-16 who were scared at the first blasts and in disbelief that this is something the city just puts up with and accepts every year. Our little baby was alarmed by the sounds as well. Please let me know what is being done -- I'll pass along the info to our visitors who at this point are not keen to visit again much less move here with that eyesore and ear-blasting power plant in our midst.

Customer Communications

<table>
<thead>
<tr>
<th>From</th>
<th>Text</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Portolese, Line</td>
<td>Thank you for reporting the recent steam release and related noise from the AES Redondo Beach Generating Station.</td>
<td>01/19/2012 13:33</td>
</tr>
<tr>
<td>auto notification</td>
<td>Dear Thank you for your letter received on 08/17/2011 concerning Code Enforcement&gt;Other. It has bee</td>
<td>08/17/2011 21:46</td>
</tr>
</tbody>
</table>

* Customer Communications are visible on the customer’s case status page.

Internal Activity

Internal Notes

<table>
<thead>
<tr>
<th>From</th>
<th>Note</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>*Wood, Rosalee</td>
<td>Please provide a status update or close out the case.</td>
<td>12/12/11 13:35</td>
</tr>
<tr>
<td>*Wood, Rosalee</td>
<td>Please provide status update.</td>
<td>10/25/11 11:35</td>
</tr>
<tr>
<td>*Wood, Rosalee</td>
<td>Please provide a response.</td>
<td>09/15/11 11:04</td>
</tr>
</tbody>
</table>

Tasks

Case Contacts

Primary Owner: Jones, Aaron
Aaron.Jones@Redondo.org

https://clients.comcate.com/reps/caseDetail.php?id=390607

2/3/2014
<table>
<thead>
<tr>
<th>Secondary Owner</th>
<th>Jones, Aaron</th>
<th><a href="mailto:Aaron.Jones@Redondo.org">Aaron.Jones@Redondo.org</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Collaborator</td>
<td>Salcido, Jo</td>
<td><a href="mailto:Jo.Salcido@Redondo.org">Jo.Salcido@Redondo.org</a></td>
</tr>
<tr>
<td>Collaborator</td>
<td>Cook, Norma</td>
<td><a href="mailto:Norma.Cook@redondo.org">Norma.Cook@redondo.org</a></td>
</tr>
<tr>
<td>Collaborator</td>
<td>*Borzi, Mikel</td>
<td><a href="mailto:Mikel.Borzi@redondo.org">Mikel.Borzi@redondo.org</a></td>
</tr>
</tbody>
</table>

**Attachments**

- Add Attachment
- No attachments found

**Activity History**

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<thead>
<tr>
<th>Date</th>
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</tr>
</thead>
<tbody>
<tr>
<td>01/19/2012</td>
<td>Change Status</td>
<td>Salcido, Jo</td>
<td>Change status from: Pending to: Resolved</td>
</tr>
<tr>
<td>09/15/2011</td>
<td>Change Status</td>
<td>Jones, Aaron</td>
<td>Change status from: New to: Pending</td>
</tr>
<tr>
<td>09/15/2011</td>
<td>Add Collaborator</td>
<td>*Wood, Rosalie</td>
<td>Added Norma Cook as a case collaborator.</td>
</tr>
<tr>
<td>09/15/2011</td>
<td>Add Collaborator</td>
<td>*Wood, Rosalie</td>
<td>Added Mikel Borzi as a case collaborator.</td>
</tr>
</tbody>
</table>
Original Request

I wanted to make you aware that about 11pm at night, on August 15th the AES power plant emitted a tremendous noise that woke up my entire household. The noise was absolutely tremendous.

I believe this noise is a public nuisance and perhaps is a violation of city code. Please investigate this type of noise and I would like to see the city crack down on AES so that this sort of activity is stopped in the future.

Perhaps a fine big enough to force them to come into compliance with the law will help.

Let me know what can be done.

 resident.

Customer Communications

<table>
<thead>
<tr>
<th>From</th>
<th>Text</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Portoese, Lina</td>
<td>Thank you for reporting the recent steam release and related noise from the AES Redondo Beach Generating Station.</td>
<td>01/19/2012 13:34</td>
</tr>
<tr>
<td>auto notification</td>
<td>Dear [Redacted] Thank you for your letter received on 08/17/2011 concerning Code Enforcement&gt; Nuisance. It has been</td>
<td>08/17/2011 10:22</td>
</tr>
</tbody>
</table>

Internal Activity

<table>
<thead>
<tr>
<th>Internal Notes</th>
<th>Note</th>
<th>Date</th>
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</thead>
<tbody>
<tr>
<td>*Wood, Rosalee</td>
<td>Please provide a status update or close out the case.</td>
<td>12/12/11 13:35</td>
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<tr>
<td>*Wood, Rosalee</td>
<td>Please provide status update.</td>
<td>10/25/11 11:35</td>
</tr>
<tr>
<td>*Wood, Rosalee</td>
<td>Please provide a response.</td>
<td>09/15/11 11:06</td>
</tr>
</tbody>
</table>

Tasks

| Close task | Due | Subject | Assigned By | Assigned To | Status |

Case Contacts

https://clients.comcate.com/reps/caseDetail.php?id=390302
<table>
<thead>
<tr>
<th>Primary Owner</th>
<th>Jones, Aaron</th>
<th><a href="mailto:Aaron.Jones@Redondo.org">Aaron.Jones@Redondo.org</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Secondary Owner</td>
<td>Jones, Aaron</td>
<td><a href="mailto:Aaron.Jones@Redondo.org">Aaron.Jones@Redondo.org</a></td>
</tr>
<tr>
<td>Collaborator</td>
<td>Salcido, Jo</td>
<td><a href="mailto:Jo.Salcido@Redondo.org">Jo.Salcido@Redondo.org</a></td>
</tr>
<tr>
<td>Collaborator</td>
<td>Cook, Norma</td>
<td><a href="mailto:Norma.Cook@redondo.org">Norma.Cook@redondo.org</a></td>
</tr>
<tr>
<td>Collaborator</td>
<td>*Borzi, Mikel</td>
<td><a href="mailto:Mikel.Borzi@redondo.org">Mikel.Borzi@redondo.org</a></td>
</tr>
</tbody>
</table>

**Activity History**

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</thead>
<tbody>
<tr>
<td>01/19/2012</td>
<td>Change Status</td>
<td>Salcido, Jo</td>
<td>Change status from: Pending to: Resolved</td>
</tr>
<tr>
<td>09/15/2011</td>
<td>Change Status</td>
<td>Jones, Aaron</td>
<td>Change status from: New to: Pending</td>
</tr>
<tr>
<td>09/15/2011</td>
<td>Add Collaborator</td>
<td>*Wood, Rosalee</td>
<td>Added Norma Cook as a case collaborator.</td>
</tr>
<tr>
<td>09/15/2011</td>
<td>Add Collaborator</td>
<td>*Wood, Rosalee</td>
<td>Added Mikel Borzi as a case collaborator.</td>
</tr>
</tbody>
</table>
Redondo Beach - Customer Service Center: eFM Case Details

Welcome to the City of Redondo Beach, California

There are 0 potentially related cases. Show

Case Details

Case Number: 19762 make confidential
Status: Resolved change
Request Type: Complaint
Location of Request:
Primary Owner: Jones, Aaron reassign
Secondary Owner: Jones, Aaron reassign
Date/Time Created: 08/17/2011 10:18
Date/Time Closed: 01/19/2012 13:42

Preferred Contact Method: Email
Submitted By: [Redacted]

External customer: Redondo Beach CA 90277 (map)

Topic: Code Enforcement>Nuisance (Community Development) change

Custom Fields

Original Request
On August 11th at about 4:53PM and about 6:00PM, and on August 15th about 11PM the AES power plant vented multiple times making a tremendous amount of noise. To my knowledge this venting exceeds Redondo Beach noise limits. AES should be cited and fined for each occurrence and should be forced to prevent this from happening in the future. Please let us know what actions our city of Redondo Beach will take against this violation of our noise ordinances. Thank you.

Customer Communications

Send an Email Log Communication Mail Merge

From: Portolese, Lina  Date: 01/19/2012 13:34
Text: Thank you for reporting the recent steam release and related noise from the AES Redondo Beach Generating Station, T

From: Customer  Date: 08/17/2011 13:07
Text: I realize I filed this complaint under the wrong topic, it should be under Code Enforcement I think. Please let me

auto notification  Date: 08/17/2011 10:18
Dear: [Redacted], Thank you for your letter received on 08/17/2011 concerning Website>City Web Site or Intranet.

Internal Activity

Add/Email Notes New Task EO Communication Refer to CE

Internal Notes

From: Wood, Rosalyn  Date: 12/12/11 13:35
Note: Please provide a status update or close out the case.

From: Wood, Rosalyn  Date: 10/25/11 11:35
Note: Please provide status update.

From: Wood, Rosalyn  Date: 09/15/11 11:08
Note: Please provide a response.

Tasks

Case Contacts

Manage Collaborators Add All Elected Officials Reassign Primary/Secondary

Role Name Email Phone
Primary Owner Jones, Aaron Aaron.Jones@Redondo.org (310) 318-- 0637 X 2448
Secondary Owner Jones, Aaron Aaron.Jones@Redondo.org
Collaborator Salcido, Jo Jo.Salcido@Redondo.org

https://clients.comcates.com/reps/caseDetail.php?id=390301

2/3/2014
<table>
<thead>
<tr>
<th>Collaborator</th>
<th>Cook, Norma</th>
<th><a href="mailto:Norma.Cook@redondo.org">Norma.Cook@redondo.org</a></th>
<th>2232</th>
</tr>
</thead>
<tbody>
<tr>
<td>Collaborator</td>
<td>*Borzi, Mikel</td>
<td><a href="mailto:Mikel.Borzi@redondo.org">Mikel.Borzi@redondo.org</a></td>
<td></td>
</tr>
<tr>
<td>Past Owner</td>
<td>*Healy, Maggie</td>
<td><a href="mailto:maggie.healy@redondo.org">maggie.healy@redondo.org</a></td>
<td>Ext. 2224</td>
</tr>
<tr>
<td>Past Owner</td>
<td>York, John</td>
<td><a href="mailto:john.york@redondo.org">john.york@redondo.org</a></td>
<td>3780</td>
</tr>
</tbody>
</table>

## Attachments

**Add Attachment**

No attachments found

## Activity History

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
<th>Who</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>01/19/2012 13:42</td>
<td>Change Status</td>
<td>Salcido, Jo</td>
<td>Change status from: Pending to: Resolved</td>
</tr>
<tr>
<td>09/15/2011 14:48</td>
<td>Change Status</td>
<td>Jones, Aaron</td>
<td>Change status from: New to: Pending</td>
</tr>
<tr>
<td>08/17/2011 13:21</td>
<td>Change Topic</td>
<td>*Healy, Maggie</td>
<td>Change Topic from: Website &gt; City Web Site or Intranet to: Code Enforcement &gt; Nuisance</td>
</tr>
<tr>
<td>08/17/2011 13:21</td>
<td>Reassign Primary</td>
<td>*Healy, Maggie</td>
<td>Primary Owner reassigned from Healy, Maggie to Jones, Aaron</td>
</tr>
<tr>
<td>08/17/2011 13:21</td>
<td>Reassign Secondary</td>
<td>*Healy, Maggie</td>
<td>Secondary Owner reassigned from Healy, Maggie to Jones, Aaron</td>
</tr>
<tr>
<td>08/17/2011 10:24</td>
<td>Reassign Primary</td>
<td>York, John</td>
<td>Primary Owner reassigned from York, John to Healy, Maggie</td>
</tr>
</tbody>
</table>
Welcome to the City of Redondo Beach, California

Welcome, Aaron Jones | LOGOUT

Case Details

Case Number: 19761 make confidential

Tags:
suggest related cases

Customer: customer N Catalina Ave 2
Redondo Beach CA 90277 (map)

Preferred Contact Method: Email
Submitted By: customer

Topic: Code Enforcement > Other (Community Development)
change

Status: Resolved change

Request Type: Complaint

Location of Request:
Redondo Beach CA
Redondo Beach CA
edit (map)

Facility: N/A
edit

Primary Owner: Jones, Aaron
reassign
Secondary Owner: Jones, Aaron
reassign

Date/Time Created: 08/16/2011 22:00
Date/Time Closed: 01/19/2012 13:43

Custom Fields

Original Request

On August 11th at about 4:53PM and on August 15th about 11PM the AES power plant vented multiple times. This venting exceeds Redondo noise limits. Not only did it wake us up, it also startled my baby.

AES should be cited and fined for each occurrence and be forced to prevent the situation in the future. What is the City action against this violation of our noise ordinances? When will they be shut down forever and pushed out?

They don't belong on our coastline!

Customer Communications

Send an Email Log Communication Mail Merge

From: Portoese, Lina

Date: 01/19/2012 13:35

auto notification

Dear [Redacted] Thank you for your letter received on 08/16/2011 concerning Code Enforcement > Other. It has been

* Customer Communications are visible on the customer's case status page.

Internal Activity

Add/Email Notes New Task EO Communication Refer to CE

Internal Notes

From: Wood, Rosalie

Date: 12/12/11 13:35

* Wood, Rosalie Please provide a status update or close out the case.

Date: 10/25/11 11:36

* Wood, Rosalie Please provide status update.

Date: 09/15/11 11:09

* Wood, Rosalie Please provide a response.

Tasks

Close task Due Subject Assigned By Assigned To Status

Case Contacts

Manage Collaborators Add All Elected Officials Reassign Primary/Secondary

Role Name Email Phone

Primary Owner Jones, Aaron Aaron.Jones@Redondo.org

Secondary Owner Jones, Aaron Aaron.Jones@Redondo.org

<table>
<thead>
<tr>
<th>Collaborator</th>
<th>Salcido, Jo</th>
<th><a href="mailto:Jo.Salcido@Redondo.org">Jo.Salcido@Redondo.org</a></th>
<th>(310) 318-0637 X 2448</th>
</tr>
</thead>
<tbody>
<tr>
<td>Collaborator</td>
<td>Cook, Norma</td>
<td><a href="mailto:Norma.Cook@redondo.org">Norma.Cook@redondo.org</a></td>
<td>2232</td>
</tr>
<tr>
<td>Collaborator</td>
<td>*Borzi, Mikel</td>
<td><a href="mailto:Mikel.Borzi@redondo.org">Mikel.Borzi@redondo.org</a></td>
<td></td>
</tr>
</tbody>
</table>

**Attachments**

No attachments found

**Activity History**

<table>
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<tr>
<th>Date</th>
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<tbody>
<tr>
<td>01/19/2012 13:43</td>
<td>Change Status</td>
<td>Salcido, Jo</td>
<td>Change status from: Pending to: Resolved</td>
</tr>
<tr>
<td>09/15/2011 14:48</td>
<td>Change Status</td>
<td>Jones, Aaron</td>
<td>Change status from: New to: Pending</td>
</tr>
</tbody>
</table>
Welcome to the City of Redondo Beach, California

Case Details

- Back to Case List

There are 0 potentially related cases. Show

Case Number: 44760 make confidential
suggestion related cases

Customer: External customer
Redondo Beach CA 90277 (map)

Preferred Contact Method: Email
Submitted By: customer

Topic: Code Enforcement>Nuisance
(Community Development)
change

Status: Resolved
Change

Request Type: Comment

Location of Request: Redondo Beach CA
90277
AES Power Plant
edit (map)

Facility: N/A
edit

Primary Owner: Jones, Aaron
reassign
Secondary Owner: Jones, Aaron
reassign

Date/Time Created: 08/16/2011 21:37
Date/Time Closed: 01/19/2012 13:43

Custom Fields

Original Request

The AES power plant blasts its vent pipes (or whatever it does) at the most annoying times...like in the middle of the night. Why can't they put a muffler on that extremely loud release pipe, so that it's not heard for miles?

Customer Communications

From: Portolese, Lina
Text: Thank you for reporting the recent steam release and related noise from the AES Redondo Beach Generating Station. T
Date: 01/19/2012 13:36

From: auto notification
Text: Dear [Redacted] Thank you for your letter received on 08/16/2011 concerning Code Enforcement>Nuisance. It has
Date: 08/16/2011 21:37

* Customer Communications are visible on the customer's case status page.

Internal Activity

Internal Notes

From: Wood, Rosalee
Note: Please provide a status update or close out the case.
Date: 12/12/11 13:36

From: Wood, Rosalee
Note: Please provide status update.
Date: 10/25/11 11:36

From: Wood, Rosalee
Note: Please provide a response.
Date: 09/15/11 11:10

Tasks

Case Contacts

- Manage Collaborators
- Add All Elected Officials
- Reassign Primary/Secondary

Role

Primary Owner
Secondary Owner
Collaborator
Collaborator
Collaborator

Name
Jones, Aaron
Jones, Aaron
Saldico, Jo
Cook, Norma
*Borzi, Mikel

Email
Aaron.Jones@Redondo.org
Aaron.Jones@Redondo.org
Jo.Saldico@Redondo.org
Norma.Cook@redondo.org
Mikel.Borzi@redondo.org

Phone
(310) 318-0637 X 2448
2232

https://clients.comcate.com/reps/caseDetail.php?id=390176

2/3/2014
# Activity History

<table>
<thead>
<tr>
<th>Date</th>
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<th>Who</th>
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</thead>
<tbody>
<tr>
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<td>Change Status</td>
<td>Salcido, Jo</td>
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<td>Change Status</td>
<td>Jones, Aaron</td>
<td>Change status from: New to: Pending</td>
</tr>
<tr>
<td>09/15/2011</td>
<td>Add Collaborator</td>
<td>*Wood, Rosalee</td>
<td>Added Norma Cook as a case collaborator.</td>
</tr>
<tr>
<td>09/15/2011</td>
<td>Add Collaborator</td>
<td>*Wood, Rosalee</td>
<td>Added Mikel Borzi as a case collaborator.</td>
</tr>
</tbody>
</table>
Welcome to the City of Redondo Beach, California

Case Number: 19759 make confidential
Tag: Manage case Tags
Customer: external customer
Location of Request: Wilma St Torrance CA 90503 (map)
Preferred Contact Method: Email
Submit By: customer
Topic: Code Enforcement>Nuisance (Community Development) change

Status: Resolved
Request Type: Comment
Location of Request: Wilma St Torrance CA 90503
Facility: N/A

Primary Owner: Jones, Aaron
Secondary Owner: Jones, Aaron
Date/Time Created: 08/16/2011 18:37
Date/Time Closed: 01/19/2012 13:43

Original Request
On August 15th about 11PM the AES power plant vented multiple times. This vented exceeds Redondo noise limits. AES should be cited and fined for each occurrence and be forced to prevent the situation in the future. What is the City action against this violation of our noise ordinances?

Customer Communications

<table>
<thead>
<tr>
<th>From</th>
<th>Log Communication</th>
<th>Mail Merge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Portoese, Lina</td>
<td>Thank you for reporting the recent steam release and related noise from the AES Redondo Beach Generating Station. T</td>
<td>01/19/2012 13:36</td>
</tr>
<tr>
<td>auto notification</td>
<td>Dear [redacted] Thank you for your letter received on 08/16/2011 concerning All Other Noise. It has been assigned I</td>
<td>08/16/2011 18:37</td>
</tr>
</tbody>
</table>

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Internal Activity

Internal Notes

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<tr>
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<tr>
<td>*Wood, Rosalee</td>
<td>Please provide a response.</td>
<td>09/15/11 11:11</td>
</tr>
</tbody>
</table>

Tasks

Case Contacts

<table>
<thead>
<tr>
<th>Role</th>
<th>Name</th>
<th>Email</th>
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</thead>
<tbody>
<tr>
<td>Primary Owner</td>
<td>Jones, Aaron</td>
<td><a href="mailto:Aaron.Jones@Redondo.org">Aaron.Jones@Redondo.org</a></td>
<td></td>
</tr>
<tr>
<td>Secondary Owner</td>
<td>Jones, Aaron</td>
<td><a href="mailto:Aaron.Jones@Redondo.org">Aaron.Jones@Redondo.org</a></td>
<td></td>
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<tr>
<td>Collaborator</td>
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<td><a href="mailto:Jo.Salcido@Redondo.org">Jo.Salcido@Redondo.org</a></td>
<td>(310) 318-0637 X 2448</td>
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<td>Collaborator</td>
<td>Cook, Norma</td>
<td><a href="mailto:Norma.Cook@redondo.org">Norma.Cook@redondo.org</a></td>
<td>2232</td>
</tr>
</tbody>
</table>
Collaborator: *Borzi, Mikel  
* Borzi, Mikel @ redondo.org  
Past Owner: *Healy, Maggie  
* Maggie Healy @ redondo.org  
Ext. 2224  
Past Owner: Michel, Renee  
Renee.Michiel@redondo.org  
310-372-1171  
X 2404

Attachments
Add Attachment
No attachments found

Activity History
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<td>Salcido, Jo</td>
<td>Change status from: Pending to: Resolved</td>
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<tr>
<td>09/15/2011</td>
<td>Change Status</td>
<td>Jones, Aaron</td>
<td>Change status from: New to: Pending</td>
</tr>
<tr>
<td>09/15/2011</td>
<td>Add Collaborator</td>
<td>*Wood, Rosalee</td>
<td>Added Norma Cook as a case collaborator.</td>
</tr>
<tr>
<td>09/15/2011</td>
<td>Add Collaborator</td>
<td>*Wood, Rosalee</td>
<td>Added Michel Borzi as a case collaborator.</td>
</tr>
<tr>
<td>08/17/2011</td>
<td>Change Topic</td>
<td>*Healy, Maggie</td>
<td>Change Topic from: All Other &gt; Other to: Code Enforcement &gt; Nuisance</td>
</tr>
<tr>
<td>08/17/2011</td>
<td>Reassign Primary</td>
<td>*Healy, Maggie</td>
<td>Primary Owner reassigned from Healy, Maggie to Jones, Aaron</td>
</tr>
<tr>
<td>08/17/2011</td>
<td>Reassign Secondary</td>
<td>*Healy, Maggie</td>
<td>Secondary Owner reassigned from Chaves, Renee to Jones, Aaron</td>
</tr>
</tbody>
</table>
Welcome to the City of Redondo Beach, California

Case Details

Case Number: 19756 make confidential
Tags: suggest related cases
Customer: Name redacted

Preferred Contact Method: Email
Submitted By: Customer

Topic: Code Enforcement>Nuisance (Community Development) change
Status: Resolved change

Request Type: Question
Location of Request: 37 Ripley Ave, Redondo Beach CA 90278 (map)
The power plant is at Harbor and 190th.
edic (map)
Search for other cases at this location =
Facility: N/A
edic
Primary Owner: Jones, Aaron
Secondary Owner: Jones, Aaron
Data/Time Created: 08/16/2011 14:58
Data/Time Closed: 01/19/2012 13:44

Original Request
What's wrong with the power plant in RB? Twice in the last week it seems to have erupted. Since it hasn't consistently worked for years, it's scary when it blasts especially in the middle of the night!

Customer Communications

Send an Email  Log Communication  Mail Merge
From: Portolese, Lina  Text: Thank you for reporting the recent steam release and related noise from the AES Redondo Beach Generating Station. It has b
Date: 01/19/2012 13:37

auto notification: Dear redacted
Text: Thank you for your letter received on 08/16/2011 concerning Code
Date: 08/16/2011 14:58

* Customer Communications are visible on the customer's case status page.

Internal Activity

Add/Email Notes  New Task  EO Communication  Refer to CE
From: Note: Date
*Wood, Rosalee Please provide a status update or close out the case. 12/12/11 13:36
*Wood, Rosalee Please provide status update. 10/25/11 11:36
*Wood, Rosalee Please provide a response. 09/15/11 11:12

Tasks
Close task  Due  Subject  Assigned By  Assigned To  Status

Case Contacts

Manage Collaborators  Add All Elected Officials  Reassign Primary/Secondary
Role Name Email Phone
Primary Owner Jones, Aaron Aaron.Jones@Redondo.org
Secondary Owner Jones, Aaron Aaron.Jones@Redondo.org
Collaborator Salcido, Jo Jo.Saldcido@Redondo.org (310) 318--0637 X 2448
Collaborator Cook, Norma Norma.Cook@redondo.org 2232
Collaborator *Borzi, Mikei Mikal.Borzi@redondo.org

Activity History

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
<th>Who</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>01/19/2012</td>
<td>Change Status</td>
<td>Salcido, Jo</td>
<td>Change status from: Pending to: Resolved</td>
</tr>
<tr>
<td>09/15/2011</td>
<td>Change Status</td>
<td>Jones, Aaron</td>
<td>Change status from: New to: Pending</td>
</tr>
<tr>
<td>09/15/2011</td>
<td>Add Collaborator</td>
<td>Wood, Rosalee</td>
<td>Added Jo Salcido as a case collaborator.</td>
</tr>
<tr>
<td>09/15/2011</td>
<td>Add Collaborator</td>
<td>Wood, Rosalee</td>
<td>Added Norma Cook as a case collaborator.</td>
</tr>
<tr>
<td>09/15/2011</td>
<td>Add Collaborator</td>
<td>Wood, Rosalee</td>
<td>Added Mikel Borzi as a case collaborator.</td>
</tr>
</tbody>
</table>
Welcome to the City of Redondo Beach, California

Case Details

Case Number: 19754 make confidential
Tags: Manage case Tags
suggest related cases
Customer: external customer
Location Request: N Lucia Ave Redondo Beach CA 90277 (map)
Preferred Contact Method: Email
Submitted By: customer
Topic: Code Enforcement Nuisance (Community Development)
change

Status: Resolved change
Request Type: Complaint
Location of Request: N Lucia Ave Redondo Beach CA 90277
edit (map)
Facility: N/A
edit
Primary Owner: Jones, Aaron
Secondary Owner: Jones, Aaron
Date/Time Created: 08/16/2011 12:49
Date/Time Closed: 01/19/2012 13:45

Original Request
On August 11 in the afternoon and again on August 15 near midnight the AES power plant blasted our neighborhood as it vented. I'm sure the noise exceeded the city's noise limits. Please do something about this. Thank you.

Customer Communications

Send an Email Log Communication Mail Merge expand all
From: Portoese, Lina
Text: Thank you for reporting the recent steam release and related noise from the AES Redondo Beach Generating Station. I am...
Date: 01/19/2012 13:38

Auto notification:
Dear , Thank you for your letter received on 08/16/2011 concerning Code Enforcement Nuisance. It has been...
Date: 08/16/2011 12:49

Customer Communications are visible on the customer's case status page.

Internal Activity

Add/Email Notes New Task EO Communication Refer to CE expand all
Internal Notes
From: Wood, Rosalee
Note: Please provide a status update or close out the case.
Date: 12/12/11 13:37

*Wood, Rosalee Please provide status update.
Date: 10/25/11 11:37

*Wood, Rosalee Please provide a response.
Date: 09/15/11 11:17

Tasks
Close task Due Subject Assigned To Assigned To Status

Case Contacts

Manage Collaborators Add All Elected Officials Reassign Primary/Secondary
Role Name Email Phone
Primary Owner Jones, Aaron Aaron.Jones@redondo.org
Secondary Owner Jones, Aaron Aaron.Jones@redondo.org
Collaborator Salcido, Jo Jo.Salcido@redondo.org (310) 318-0637 X 2448
Collaborator Cook, Norma Norma.Cook@redondo.org 2232
Collaborator *Borzi, Mike Mikel.Borzi@redondo.org

https://clients.comcate.com/reps/caseDetail.php?id=389968
2/3/2014
### Activity History

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<td>Salcido, Jo</td>
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<tr>
<td>09/15/2011</td>
<td>Change Status</td>
<td>Jones, Aaron</td>
<td>Change status from: New to: Pending</td>
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<tr>
<td>09/15/2011</td>
<td>Add Collaborator</td>
<td>*Wood, Rosalee</td>
<td>Added Norma Cook as a case collaborator.</td>
</tr>
<tr>
<td>09/15/2011</td>
<td>Add Collaborator</td>
<td>*Wood, Rosalee</td>
<td>Added Mikei Borzi as a case collaborator.</td>
</tr>
</tbody>
</table>
Welcome to the City of Redondo Beach, California

Case Details

Case Number: 19753 make confidential
Tags: Manage case Tags
suggestion related cases

Customer: external customer
Redondo Beach CA 90277 (map)

Preferred Contact Method: Email
Submitted By: customer

Topic: Code Enforcement > Nuisance
(Community Development)
close

Status: Resolved

Request Type: Comment
Location of Request: Ave G Redondo Beach CA 90277
edit (map)

Primary Owner: Jones, Aaron
Secondary Owner: Jones, Aaron

Date/Time Created: 08/16/2011 12:46
Date/Time Closed: 01/19/2012 13:45

Customer Communications

From: Portolese, Lina
Text: Thank you for reporting the recent steam release and related noise from the AES Redondo Beach Generating Station. T
Date: 01/19/2012 13:39

Auto notification Dear [REDACTED], Thank you for your letter received on 08/16/2011 concerning Code Enforcement > Nuisance. It has been
Date: 08/16/2011 12:46

* Customer Communications are visible on the customer's case status page.

Internal Activity

Internal Notes

From: Wood, Rosalee
Text: Please provide a status update or close out the case.
Date: 12/12/11 13:37

https://clients.comcate.com/reps/caseDetail.php?id=389964

2/3/2014
**Case Details**

**Tasks**

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<th>Assigned To</th>
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<tr>
<td></td>
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<td><em>Wood, Rosalee</em></td>
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<td><em>Wood, Rosalee</em></td>
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</table>

**Case Contacts**

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<tr>
<th>Role</th>
<th>Name</th>
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<th>Phone</th>
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<tbody>
<tr>
<td>Primary Owner</td>
<td>Jones, Aaron</td>
<td><a href="mailto:Aaron.Jones@Redondo.org">Aaron.Jones@Redondo.org</a></td>
<td></td>
</tr>
<tr>
<td>Secondary Owner</td>
<td>Jones, Aaron</td>
<td><a href="mailto:Aaron.Jones@Redondo.org">Aaron.Jones@Redondo.org</a></td>
<td></td>
</tr>
<tr>
<td>Collaborator</td>
<td>Salcido, Jo</td>
<td><a href="mailto:Jo.Salcido@Redondo.org">Jo.Salcido@Redondo.org</a></td>
<td>(310) 318-0637 X 2448</td>
</tr>
<tr>
<td>Collaborator</td>
<td>Cook, Norma</td>
<td><a href="mailto:Norma.Cook@redondo.org">Norma.Cook@redondo.org</a></td>
<td>2232</td>
</tr>
<tr>
<td>Collaborator</td>
<td>*Borzi, Mikel</td>
<td><a href="mailto:Mikel.Borzi@redondo.org">Mikel.Borzi@redondo.org</a></td>
<td></td>
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**Activity History**

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<td>Change Status</td>
<td>Jones, Aaron</td>
<td>Change status from: New to: Pending</td>
</tr>
<tr>
<td>09/15/2011</td>
<td>Add Collaborator</td>
<td>*Wood, Rosalee</td>
<td>Added Norma Cook as a case collaborator.</td>
</tr>
<tr>
<td>09/15/2011</td>
<td>Add Collaborator</td>
<td>*Wood, Rosalee</td>
<td>Added Mikel Borzi as a case collaborator.</td>
</tr>
</tbody>
</table>
Welcome to the City of Redondo Beach, California

Welcome, Aaron Jones... LOGOUT

There are 0 potentially related cases. Show

Status: Resolved
Change

Request Type: Complaint

Location of Request: Redondo Beach CA 90277
AES Power Plant Redondo Beach CA
90277
edit (map)

Facility: N/A
edit

Primary Owner: Jones, Aaron
reassign

Secondary Owner: Jones, Aaron
reassign

Date/Time Created: 08/16/2011 11:51

Date/Time Closed: 01/19/2012 13:45

Custom Fields

Original Request
To: Jo Salcido,
Re: Sound Ordinance Code Enforcement
Jo.salcido@redondo.org

On August 11th at 4:54 PM +/- and on August 15th at 11 PM +/- the AES Power Plant created incredibly loud noises. The sounds exceeded the 60 to 70 dBA outlined in the Redondo Beach Municipal Code 4-24.301 Maximum permissible sound levels by land use categories. The loud noises were a nuisance to my family and neighbors.

Over the years, the Power Plant has been causing this sort of noise pollution time and time again. Did the city issue a fine to the AES power plant for what is an obvious violation of the Redondo Beach Municipal Code (noise ordinance)? I would like to know what you and your associates are doing to enforce the code and stop this violation of noise levels. Thank you for your assistance in the important matter.

Respectfully submitted,

[Name]
Resident of Redondo Beach

Customer Communications

* Customer Communications are visible on the customer's case status page.

Internal Activity

Internal Notes

Tasks

ADD/EMAIL NOTES NEW TASK EO COMMUNICATION REFER TO CE

Case task Due Subject Assigned By Assigned To Status

https://clients.comcate.com/reps/caseDetail.php?id=389939

2/3/2014
### Case Contacts

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<thead>
<tr>
<th>Role</th>
<th>Name</th>
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</thead>
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<tr>
<td>Primary Owner</td>
<td>Jones, Aaron</td>
<td><a href="mailto:Aaron.Jones@Redondo.org">Aaron.Jones@Redondo.org</a></td>
<td></td>
</tr>
<tr>
<td>Secondary Owner</td>
<td>Jones, Aaron</td>
<td><a href="mailto:Aaron.Jones@Redondo.org">Aaron.Jones@Redondo.org</a></td>
<td></td>
</tr>
<tr>
<td>Collaborator</td>
<td>Salcido, Jo</td>
<td><a href="mailto:Jo.Salcido@Redondo.org">Jo.Salcido@Redondo.org</a></td>
<td>(310) 318-0637 X 2448</td>
</tr>
<tr>
<td>Collaborator</td>
<td>Cook, Norma</td>
<td><a href="mailto:Norma.Cook@redondo.org">Norma.Cook@redondo.org</a></td>
<td>2232</td>
</tr>
<tr>
<td>Collaborator</td>
<td>*Borzi, Mikel</td>
<td><a href="mailto:Mikel.Borzi@redondo.org">Mikel.Borzi@redondo.org</a></td>
<td></td>
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</tbody>
</table>

### Attachments

- Add Attachment
- No attachments found

### Activity History

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<td>Added Mikel Borzi as a case collaborator.</td>
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</tbody>
</table>
Welcome to the City of Redondo Beach, California

Case Details

Case Number: 19748 make confidential

Request Type: Complaint

Location of Request: O Broadway 2 Redondo Beach CA 90277

Primary Owner: Jones, Aaron

Secondary Owner: Jones, Aaron

Date/Time Created: 08/16/2011 11:37

Date/Time Closed: 01/19/2012 14:27

Customer: [Redacted]

Preferred Contact Method: Email

Status: Resolved change

Custom Fields

Original Request

On August 11, 2011 at about 4:55 p.m. and 5:55 p.m. and on August 15, 2011 at about 11:00 p.m., the AES Redondo Beach power plant vented multiple times. Each venting occurrence exceeds Redondo Beach noise limits as established by the city ordinance. AES should be cited and fined for each occurrence. Further action requires preventative enforcement to limit AES's ability to engage in future venting.

Customer Communications

Send an Email Log Communication Mail Merge

From: Portoese, Lina

Thank you for reporting the recent steam release and related noise from the AES Redondo Beach Generating Station. T

Date: 01/19/2012 14:16

Auto notification

Dear [Redacted],

Thank you for your letter received on 08/16/2011 concerning Code Enforcement>Other. It has been received and acted upon.

Date: 08/16/2011 11:37

* Customer Communications are visible on the customer's case status page.

Internal Activity

Add/Email Notes New Task EO Communication Refer to CE

Internal Notes

From: [Redacted]

Note: Please provide a status update or close out the case.

Date: 12/12/11 13:38

*Wood, Rosalie

Tasks

Close task Due Subject Assigned By Assigned To Status

Case Contacts

Manage Collaborators Add All Elected Officials Reassign Primary/Secondary

Role: Primary Owner
Name: Jones, Aaron
Email: Aaron.Jones@Redondo.org
Phone: (310) 318-0637 X 2446

Role: Secondary Owner
Name: Jones, Aaron
Email: Aaron.Jones@Redondo.org

Role: Collaborator
Name: Salcido, Jo
Email: Jo.Salcido@Redondo.org

Role: Collaborator
Name: Cook, Norma
Email: Norma.Cook@Redondo.org

2/3/2014
<table>
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<td>Change Status</td>
<td>Jones, Aaron</td>
<td>Change status from: New to: Pending</td>
</tr>
<tr>
<td>09/15/2011</td>
<td>Add Collaborator</td>
<td>Wood, Rosalee</td>
<td>Added Jo Salcido as a case collaborator.</td>
</tr>
<tr>
<td>09/15/2011</td>
<td>Add Collaborator</td>
<td>Wood, Rosalee</td>
<td>Added Norma Cook as a case collaborator.</td>
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<td>09/15/2011</td>
<td>Add Collaborator</td>
<td>Wood, Rosalee</td>
<td>Added Mikel Borzi as a case collaborator.</td>
</tr>
</tbody>
</table>
Welcome to the City of Redondo Beach, California

Welcome, Aaron Jones - LOGOUT

There are 0 potentially related cases. Show

Status: Resolved
Request Type: Complaint

Location of Request: Pullman Ln Redondo Beach CA 90278
Facility: N/A

Preferred Contact Method: Email
Submitted By: Customer

Primary Owner: Jones, Aaron
Secondary Owner: Jones, Aaron

Date/Time Created: 08/16/2011 09:40
Date/Time Closed: 01/19/2012 14:28

Original Request
On August 11th at about 4:53PM and about 1 hour later and on August 15th about 11PM the AES power plant vented multiple times. This venting exceeds Redondo noise limits. AES should be cited and fined for each occurrence and be forced to prevent the situation in the future. What is the City action against this violation of our noise ordinances?*

Customer Communications *

From: Portolese, Lina
Text: Thank you for reporting the recent steam release and related noise from the AES Redondo Beach Generating Station. It has been taken under control.
Date: 01/19/2012 14:17

From: Auto notification
Text: Dear Customer, Thank you for your letter received on 08/16/2011 concerning Code Enforcement>Other. It has b
Date: 08/16/2011 09:40

* Customer Communications are visible on the customer's case status page.

Internal Activity

Internal Notes

From: Wood, Rosalie
Note: Please provide a status update or close out the case.
Date: 12/12/11 13:38

Tasks

Case Contacts

Manage Collaborators | Add All Elected Officials | Reassign Primary/Secondary

Role | Name | Email | Phone
--- | --- | --- | ---
Primary Owner | Jones, Aaron | Aaron.Jones@Redondo.org | 
Secondary Owner | Jones, Aaron | Aaron.Jones@Redondo.org |
Collaborator | Salcido, Jo | Jo.Salcido@Redondo.org | (310) 318-0637 X 2448

https://clients.comcate.com/reps/caseDetail.php?id=389819

2/3/2014
<table>
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<td>Change status from: Pending to: Resolved</td>
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<tr>
<td>09/15/2011</td>
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<td>Jones, Aaron</td>
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<tr>
<td>09/15/2011</td>
<td>Add Collaborator</td>
<td>*Wood, Rosalee</td>
<td>Added Norma Cook as a case collaborator.</td>
</tr>
<tr>
<td>09/15/2011</td>
<td>Add Collaborator</td>
<td>*Wood, Rosalee</td>
<td>Added Mikel Borzi as a case collaborator.</td>
</tr>
</tbody>
</table>
There are 0 potentially related cases. Show

Status: Resolved change
Request Type: Community
Location of Request: N Elena Ave A Redondo Beach CA 90277 (map)
Facility: N/A

Primary Owner: Jones, Aaron
Secondary Owner: Jones, Aaron
Date/Time Created: 08/16/2011 09:29
Date/Time Closed: 01/19/2012 14:28

Custom Fields

Original Request
On August 11th at about 4:53PM and about 1 hour later and on August 15th about 11PM the AES power plant vented multiple times. This venting exceeds Redondo noise limits. AES should be cited and fined for each occurrence and be forced to prevent the situation in the future. Please advise on what the city action will be against this violation of our noise ordinance.

I look forward to receiving a response from you in the near future.

Customer Communications

<table>
<thead>
<tr>
<th>From</th>
<th>Text</th>
<th>Date</th>
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<tbody>
<tr>
<td>Portolese, Lina</td>
<td>Thank you for reporting the recent steam release and related noise from the AES Redondo Beach Generating Station. T</td>
<td>01/19/2012 14:18</td>
</tr>
<tr>
<td>auto notification</td>
<td>Dear [redacted] Thank you for your letter received on 08/16/2011 concerning Code Enforcement&gt;Nuisance</td>
<td>08/16/2011 09:29</td>
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*Customer Communications are visible on the customer's case status page.*

Internal Activity

<table>
<thead>
<tr>
<th>Add/Email Notes</th>
<th>New Task</th>
<th>EO Communication</th>
<th>Refer to CE</th>
<th>expand all</th>
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<tbody>
<tr>
<td>Internal Notes</td>
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<td>expand all</td>
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<thead>
<tr>
<th>From</th>
<th>Note</th>
<th>Date</th>
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</thead>
<tbody>
<tr>
<td><em>Wood, Rosalee</em></td>
<td>Please provide a status update or close case.</td>
<td>12/12/11 13:38</td>
</tr>
<tr>
<td><em>Wood, Rosalee</em></td>
<td>Please provide status update.</td>
<td>10/25/11 11:39</td>
</tr>
<tr>
<td><em>Wood, Rosalee</em></td>
<td>Please provide a response.</td>
<td>09/15/11 11:20</td>
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Tasks

<table>
<thead>
<tr>
<th>Case task</th>
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<th>Assigned To</th>
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Case Contacts

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<td>Primary Owner</td>
<td>Jones, Aaron</td>
<td><a href="mailto:Aaron.Jones@Redondo.org">Aaron.Jones@Redondo.org</a></td>
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<tr>
<td>Secondary Owner</td>
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<td><a href="mailto:Aaron.Jones@Redondo.org">Aaron.Jones@Redondo.org</a></td>
</tr>
<tr>
<td>Collaborator</td>
<td>Salcido, Jo</td>
<td><a href="mailto:Jo.Salcido@Redondo.org">Jo.Salcido@Redondo.org</a></td>
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(310) 318-0637 x 2448

https://clients.comcate.com/reps/caseDetail.php?id=389815
Collaborator | 2232  
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<tr>
<td>*Borzi, Mikel</td>
<td><a href="mailto:Mikel.Borzi@redondo.org">Mikel.Borzi@redondo.org</a></td>
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## Attachments

*Add Attachment*  
No attachments found

## Activity History

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<td>09/15/2011</td>
<td>14:51</td>
<td>Change Status</td>
<td>Jones, Aaron</td>
<td>Change status from: New to: Pending</td>
</tr>
</tbody>
</table>
Original Request

To Whom It May Concern:

Over the past week the AES power plant has vented some type of gas/steam several times. These bursts are extremely loud, especially given my proximity to the plant; and happen unannounced, which can be very unnerving. This, of course, is not the first time this has happened. The AES plant has done this many times in the past, sometimes at very odd hours such as 2:00 or 3:00 am. I believe Redondo Beach has certain noise ordinances and this would seem to violate those, especially at the late/early hours. I hope that something can be done to prevent these in the future.

My vote, for the record, would be to shut down this power plant and replace it with useful park space that would add some much needed natural landscape for the city residents.

Thank you.

Customer Communications

* Customer Communications are visible on the customer's case status page.

Internal Activity

Internal Notes

<table>
<thead>
<tr>
<th>From</th>
<th>Note</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wood, Rosalie</td>
<td>Please provide a status update.</td>
<td>12/12/11 13:38</td>
</tr>
<tr>
<td>Wood, Rosalie</td>
<td>Please provide status update.</td>
<td>10/25/11 11:39</td>
</tr>
<tr>
<td>Wood, Rosalie</td>
<td>Please provide a response.</td>
<td>09/15/11 11:21</td>
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</table>

Tasks

<table>
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<tr>
<th>Close task</th>
<th>Due</th>
<th>Subject</th>
<th>Assigned By</th>
<th>Assigned To</th>
<th>Status</th>
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Case Contacts

### Activity History

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
<th>Who</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>01/19/2012</td>
<td>Change Status</td>
<td>Salcido, Jo</td>
<td>Change status from: Pending to: Resolved</td>
</tr>
<tr>
<td>09/15/2011</td>
<td>Change Status</td>
<td>Jones, Aaron</td>
<td>Change status from: New to: Pending</td>
</tr>
<tr>
<td>09/15/2011</td>
<td>Add Collaborator</td>
<td>*Wood, Rosalee</td>
<td>Added Norma Cook as a case collaborator.</td>
</tr>
<tr>
<td>09/15/2011</td>
<td>Add Collaborator</td>
<td>*Wood, Rosalee</td>
<td>Added Mikel Borzi as a case collaborator.</td>
</tr>
</tbody>
</table>
Welcome to the City of Redondo Beach, California

Case Details

Case Number: 19743 make confidential
Tags: Manage case Tags
suggest related cases
Customer: external customer
5 N Juanita Ave
Redondo Beach, CA 90277 (map)

Preferred Contact Method: Email
Submitted By: customer

Topic: Code Enforcement>Nuisance
(Community Development)
change

Status: Resolved change
Request Type: Complaint
Location of Request: Redondo Beach CA
Redondo Beach CA
edit (map)
Facility: N/A
edit

Primary Owner: Jones, Aaron
resign
Secondary Owner: Jones, Aaron
resign
Date/Time Created: 08/16/2011 09:06
Date/Time Closed: 01/19/2012 14:29

Custom Fields

Original Request
Last night at about 11PM the AES power plant vented multiple times. I had guests over at the time and was embarrassed to tell them that I live in a city with a power plant that can shake my house at such an inconvenient hour without warning. I have to believe that if playing my radio at 11pm at night is a noise violation then a thunderous and continuous roar that rattles my windows from a mile away would be too. What is the city doing to prevent such an occurrence from happening in the future?

Customer Communications

Send an Email Log Communication Mail Merge

Portolese, Lina
Thank you for reporting the recent steam release and related noise from the AES Redondo Beach Generating Station. Y
01/19/2012 14:18

auto notification
Dear: Thank you for your letter received on 08/16/2011 concerning Code Enforcement>Nuisance. It has
08/16/2011 09:06

*Customer Communications are visible on the customer's case status page.

Internal Activity

Add/Email Notes New Task EO Communication Refer to CE

Internal Notes

From: Note Date
Wood, Rosalee Please provide a status update or close out the case. 12/12/11 13:38

*Wood, Rosalee Please provide status update. 10/25/11 11:39

*Wood, Rosalee Please provide a response. 09/15/11 11:22

Tasks

Close task Due Subject Assigned By Assigned To Status

Case Contacts

Manage Collaborators Add All Elected Officials Reassign Primary/Secondary

Role Name Email Phone
Primary Owner Jones, Aaron Aaron.Jones@Redondo.org (310) 318-0637 X 2448
Secondary Owner Jones, Aaron Aaron.Jones@Redondo.org
Collaborator Salcido, Jo Jo.Salcido@Redondo.org
Collaborator Cook, Norma Norma.Cook@Redondo.org 2232

https://clients.comcate.com/reps/caseDetail.php?id=389803

2/3/2014
<table>
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<th>Event</th>
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<th>Description</th>
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<tbody>
<tr>
<td>01/19/2012 14:29</td>
<td>Change Status</td>
<td>Salcido, Jo</td>
<td>Change status from: Pending to: Resolved</td>
</tr>
<tr>
<td>08/16/2011 09:33</td>
<td>Change status</td>
<td>Jones, Aaron</td>
<td>Change status from: New to: Pending</td>
</tr>
</tbody>
</table>
Welcome to the City of Redondo Beach, California

Welcome, Aaron Jones

Case Details

Case Number: 19742 make confidential
Tags: Manage case Tags
suggest related cases

Customer: Redondo Beach CA 90277 (map)

Preferred Contact Method: Email
Submitted By: customer

Topic: Code Enforcement>Nuisance (Community Development) change

Original Request

Last night around 11 PM my sleep was interrupted by the sound of what I imagined was a jet engine. The noise was ongoing for about 1 - 2 minutes and the blasts were happening every 5 - 10 seconds. I later heard that the noise was coming from the AES power plant. This noise, which has happened several times this week, has to exceed Redondo Beach noise limits. Can you please take the necessary steps (including fines and ordering corrective action) to stop this from happening in the future? I know that this can't be a surprise to the City, and I would like to know what is the City going to do about this problem?

Customer Communications

Customer Communications are visible on the customer's case status page.

Internal Activity

Internal Notes

From: Portoleso, Lina
To: Wood, Rosalee
Date: 01/19/2012 14:19
Text: Thank you for reporting the recent steam release and related noise from the AES Redondo Beach Generating Station. It has been investigated and determined the noise was caused by a steam release from a nearby pipeline and not from the AES plant.

From: auto notification
To: Wood, Rosalee
Date: 08/16/2011 08:58
Text: Dear Rosalee, Thank you for your letter received on 08/16/2011 concerning Code Enforcement>Nuisance. It has been investigated and determined the noise was caused by a steam release from a nearby pipeline and not from the AES plant.

Tasks

Close task Due Subject Assigned By Assigned To Status

Case Contacts

Primary Owner: Jones, Aaron
Secondary Owner: Jones, Aaron

Reassign Primary/Secondary

Primary Owner: Jones, Aaron
Secondary Owner: Jones, Aaron

Add All Elected Officials

Manage Collaborators

https://clients.comcate.com/reps/caseDetail.php?id=389799

2/3/2014
Collaborator | Salcido, Jo | Jo.Salcido@Redondo.org | (310) 318--0637 X 2448
---|---|---|---
Collaborator | Cook, Norma | Norma.Cook@redondo.org | 2232
Collaborator | *Borzi, Mikel | Mikel.Borzi@redondo.org |  

**Attachments**

Add Attachment

No attachments found

**Activity History**

<table>
<thead>
<tr>
<th>Date</th>
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</tr>
</thead>
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</tr>
<tr>
<td>09/15/2011</td>
<td>Change Status</td>
<td>Jones, Aaron</td>
<td>Change status from: New to: Pending</td>
</tr>
<tr>
<td>09/15/2011</td>
<td>Add Collaborator</td>
<td>*Wood, Rosalee</td>
<td>Added Norma Cook as a case collaborator.</td>
</tr>
<tr>
<td>09/15/2011</td>
<td>Add Collaborator</td>
<td>*Wood, Rosalee</td>
<td>Added Mikel Borzi as a case collaborator.</td>
</tr>
</tbody>
</table>
Original Request

Hi,

The random AES power plant groans are literally frightening my 2 year old daughter.

Is this really how we want to live? Are there any noise pollution statutes on the books preventing this, or can AES emit these thunderous sounds at any unsuspecting moment they choose?

The fact that we keep this eyesore in what could be a beautiful beach community is bad enough. Noise pollution that frightens my children (another one due in a few weeks) is reason to move to a different community.

Please take action to stop AES noise pollution or, even better, rid our community of the AES power plant completely.

Thank you.

Customer Communications

- Portolese, Lina Thank you for reporting the recent steam release and related noise from the AES Redondo Beach Generating Station. T 01/19/2012 14:19
- auto notification Dear [Redacted], Thank you for your letter received on 08/16/2011 concerning Code Enforcement>Nuisance. It has been [Redacted] 08/16/2011 08:48

Internal Notes

<table>
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<tr>
<th>From</th>
<th>Note</th>
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<td>Wood, Rosalie</td>
<td>Please provide a status update or close out the case.</td>
<td>12/12/11 13:39</td>
</tr>
<tr>
<td>Wood, Rosalie</td>
<td>Please provide status update.</td>
<td>10/25/11 11:40</td>
</tr>
<tr>
<td>Wood, Rosalie</td>
<td>Please provide a response.</td>
<td>09/15/11 11:23</td>
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Tasks

- Close task  Due  Subject  Assigned By  Assigned To  Status
## Case Contacts

<table>
<thead>
<tr>
<th>Role</th>
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<tr>
<td>Primary Owner</td>
<td>Jones, Aaron</td>
<td><a href="mailto:Aaron.Jones@Redondo.org">Aaron.Jones@Redondo.org</a></td>
<td></td>
</tr>
<tr>
<td>Secondary Owner</td>
<td>Jones, Aaron</td>
<td><a href="mailto:Aaron.Jones@Redondo.org">Aaron.Jones@Redondo.org</a></td>
<td></td>
</tr>
<tr>
<td>Collaborator</td>
<td>Salcido, Jo</td>
<td><a href="mailto:Jo.Saldido@Redondo.org">Jo.Saldido@Redondo.org</a></td>
<td>(310) 318-6637 X 2448</td>
</tr>
<tr>
<td>Collaborator</td>
<td>Cook, Norma</td>
<td><a href="mailto:Norma.Cook@redondo.org">Norma.Cook@redondo.org</a></td>
<td>2232</td>
</tr>
<tr>
<td>Collaborator</td>
<td>*Borzi, Mikel</td>
<td><a href="mailto:Mikel.Borzi@redondo.org">Mikel.Borzi@redondo.org</a></td>
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</table>

## Attachments

**Add Attachment**

No attachments found

## Activity History

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<tbody>
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</tr>
<tr>
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<td>Change Status</td>
<td>Jones, Aaron</td>
<td>Change status from: New to: Pending</td>
</tr>
<tr>
<td>09/15/2011</td>
<td>Add Collaborator</td>
<td>*Wood, Rosalie</td>
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<td>Added Mikel Borzi as a case collaborator.</td>
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Is this really how we want to live? Are there any noise pollution statutes on the books preventing this, or can AES emit these thunderous sounds at any unsuspecting moment they choose?

The fact that we keep this eyesore in what could be a beautiful beach community is bad enough. Noise pollution that frightens my children (another one due in a few weeks) is reason to move to a different community.

Please take action to stop AES noise pollution or, even better, rid our community of the AES power plant completely.

Thank you.

Customer Communications:

* Customer Communications are visible on the customer's case status page.

Internal Activity:

Internal Notes:

Tasks:

https://clients.comcate.com/reps/caseDetail.php?id=389784
### Case Contacts

<table>
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<tbody>
<tr>
<td>Primary Owner</td>
<td>Jones, Aaron</td>
<td><a href="mailto:Aaron.Jones@Redondo.org">Aaron.Jones@Redondo.org</a></td>
<td></td>
</tr>
<tr>
<td>Secondary Owner</td>
<td>Jones, Aaron</td>
<td><a href="mailto:Aaron.Jones@Redondo.org">Aaron.Jones@Redondo.org</a></td>
<td></td>
</tr>
<tr>
<td>Collaborator</td>
<td>Salcido, Jo</td>
<td><a href="mailto:Jo.Salcido@Redondo.org">Jo.Salcido@Redondo.org</a></td>
<td>(310) 318-0637 X 2448</td>
</tr>
<tr>
<td>Collaborator</td>
<td>Cook, Norma</td>
<td><a href="mailto:Norma.Cook@redondo.org">Norma.Cook@redondo.org</a></td>
<td></td>
</tr>
<tr>
<td>Collaborator</td>
<td>*Borzi, Mikel</td>
<td><a href="mailto:Mikel.Borzi@redondo.org">Mikel.Borzi@redondo.org</a></td>
<td>2232</td>
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### Attachments

**Add Attachment**

No attachments found

### Activity History

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<tr>
<td>01/19/2012 14:30</td>
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<td>09/15/2011 14:54</td>
<td>Change Status</td>
<td>Jones, Aaron</td>
<td>Change status from: New to: Pending</td>
</tr>
</tbody>
</table>
Welcome to the City of Redondo Beach, California

There are 0 potentially related cases. Show

Case Number: 19735 make confidential
Tags: Manage case Tags

Status: Resolved change
Request Type: Complaint
Location of Request: Redondo Beach CA
AES power plant on Harbor Drive
Redondo Beach CA
edit (map)
Facility: N/A
edit

Primary Owner: Jones, Aaron
reassign
Secondary Owner: Jones, Aaron
reassign
Date/Time Created: 08/16/2011 08:40
Date/Time Closed: 01/19/2012 14:31

Original Request
On August 15th about 11PM the AES power plant vented multiple times. This venting exceeds Redondo noise limits. AES should be cited and fined for each occurrence and be forced to prevent the situation in the future. What is the City action against this violation of our noise ordinances

Customer Communications *

<table>
<thead>
<tr>
<th>From</th>
<th>Text</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Portolese, Lina</td>
<td>Thank you for reporting the recent steam release and related noise from the AES Redondo Beach Generating Station. T</td>
<td>01/19/2012 14:21</td>
</tr>
<tr>
<td>auto notification</td>
<td>Dept. Enforced. Thank you for your letter received on 08/16/2011 concerning Code Enforcement - Nuisance. It has been</td>
<td>08/16/2011 08:40</td>
</tr>
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</table>

* Customer Communications are visible on the customer's case status page.

Internal Activity

<table>
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<th>EO Communication</th>
<th>Refer to CE</th>
<th>expand all</th>
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Internal Notes

<table>
<thead>
<tr>
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<th>Date</th>
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</thead>
<tbody>
<tr>
<td>*Wood, Rosalee</td>
<td>Please provide a status update or close out the case.</td>
<td>12/12/11 13:40</td>
</tr>
<tr>
<td>*Wood, Rosalee</td>
<td>Please provide status update.</td>
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<tr>
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Tasks

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<th>Assigned To</th>
<th>Status</th>
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</table>

Case Contacts

<table>
<thead>
<tr>
<th>Manage Collaborators</th>
<th>Add All Elected Officials</th>
<th>Reassign Primary/ Secondary</th>
</tr>
</thead>
<tbody>
<tr>
<td>Role</td>
<td>Name</td>
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<td>Primary Owner</td>
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<td>Secondary Owner</td>
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<tr>
<td>Collaborator</td>
<td>Salcido, Jo</td>
<td><a href="mailto:Jo.Salcido@Redondo.org">Jo.Salcido@Redondo.org</a></td>
</tr>
<tr>
<td>Collaborator</td>
<td>Cook, Norma</td>
<td><a href="mailto:Norma.Cook@Redondo.org">Norma.Cook@Redondo.org</a></td>
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</table>
Collaborator | *Borzi, Mikel | Mikel.Borzi@redondo.org
---|---|---

**Attachments**

Add Attachment

No attachments found

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<tr>
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<tr>
<td>09/15/2011 14:54</td>
<td>Change Status</td>
<td>Jones, Aaron</td>
<td>Change status from: New to: Pending</td>
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</table>
Redondo Beach - Customer Service Center: eFM Case Details

Welcome to the City of Redondo Beach, California

Case Details

Case Number: 19824 make confidential
Suggest related cases
Tags: Manage case Tags
Customer: external customer
N Gertruda Ave
Redondo Beach CA 90277 (map)
Preferred Contact Method: Email
Submitted By: customer
Topic: Code Enforcement>Nuisance (Community Development) change

Original Request

At about 2:47pm this afternoon, 9/7/2011, the AES power plant was venting steam and it was incredibly loud in our neighborhood! I am wondering what the City allows as far as decibels of noise. We were looking into a permit for small roof-mounted wind turbines, and the City was concerned about the noise. The wind turbine is barely audible from the ground, while the power plant can be heard for miles away. Doesn’t AES have to comply with noise restrictions, especially since it is so close to residences?

Customer Communications

<table>
<thead>
<tr>
<th>From</th>
<th>Text</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Portolese, Lisa</td>
<td>Thank you for reporting the recent steam release and related noise from the AES Redondo Beach Generating Station.</td>
<td>01/19/2012 13:25</td>
</tr>
<tr>
<td>auto notification</td>
<td>Dear , Thank you for your letter received on 09/07/2011 concerning Code Enforcement&gt;Nuisance. It has b</td>
<td>09/07/2011 15:42</td>
</tr>
</tbody>
</table>

*Customer Communications are visible on the customer's case status page.

Internal Activity

<table>
<thead>
<tr>
<th>Add/Email Notes</th>
<th>New Task</th>
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<tr>
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<tbody>
<tr>
<td>*Wood, Rosalie</td>
<td>Please provide a status update or close out the case.</td>
<td>12/11/11 13:25</td>
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<tr>
<td>*Wood, Rosalie</td>
<td>Please provide status update.</td>
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Tasks

Close task Due Subject Assigned By Assigned To Status

Case Contacts

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<tbody>
<tr>
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<td>Jones, Aaron</td>
<td><a href="mailto:Aaron.Jones@Redondo.org">Aaron.Jones@Redondo.org</a></td>
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<tr>
<td>Secondary Owner</td>
<td>Jones, Aaron</td>
<td><a href="mailto:Aaron.Jones@Redondo.org">Aaron.Jones@Redondo.org</a></td>
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Attachments

https://clients.comcate.com/reps/caseDetail.php?id=397078

2/3/2014
## Activity History

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<td>Change status from: Pending to: Resolved</td>
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<tr>
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<td>Change Status</td>
<td>Jones, Aaron</td>
<td>Change status from: New to: Pending</td>
</tr>
</tbody>
</table>
Welcome to the City of Redondo Beach, California

Case Details

Case Number: 19621 make confidential
Tags: suggest related cases
Customer: external customer
Location of Request: Redondo Beach CA
Preferred Contact Method: Email
Submitted By: customer
Topic: Code Enforcement>Nuisance (Community Development) change

Status: Resolved change
Request Type: Complaint
Location of Request: Redondo Beach CA
Primary Owner: Jones, Aaron
Secondary Owner: Jones, Aaron
Date/Time Created: 09/07/2011 09:37
Date/Time Closed: 01/19/2012 14:32

Custom Fields

Original Request
On September 7th at about 9:28AM the AES power plant vented. This venting exceeds Redondo noise limits. AES should be cited and fined for each occurrence and be forced to prevent the situation in the future. What is the City action against this violation of our noise ordinances?

Customer Communications

* Customer Communications are visible on the customer's case status page.

Internal Activity

Internal Notes

*Wood, Rosalee Please provide a status update or close out the case. 12/12/11 13:25
*Wood, Rosalee Please provide status update. 10/25/11 11:31

Tasks

Case Contacts

Manage Collaborators | Add All Elected Officials | Reassign Primary/Secondary

Role | Name | Email | Phone
--- | --- | --- | ---
Primary Owner | Jones, Aaron | [email protected] | [redondo.org]
Secondary Owner | Jones, Aaron | [email protected] | [redondo.org]

Attachments

Add Attachment
No attachments found

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<td>01/19/2012</td>
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<td>Salcido, Jo</td>
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<td>09/15/2011</td>
<td>Change Status</td>
<td>Jones, Aaron</td>
<td>Change status from: New to: Pending</td>
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</table>
Redondo Beach - Customer Service Center: eFM Case Details

Welcome to the City of Redondo Beach, California

Case Details

Case Number: 19840 make confidential

Tags:
- Manage case Tags
- suggest related cases

Customer:
- [Redacted]
- [Redacted]

Preferred Contact Method: Email
Submitted By: [Redacted] customer

Topic: Code Enforcement>Nuisance (Community Development) change

Original Request
I measured the noise from the power plant while it was running from the base of Harbor Cove Apartments. It exceeded 55 dB constantly. Here is the data from one of the readings with no traffic noise:

Source: Built-in Mic
- 61.5 dB (Lp, A, Imp), 69.6 max, 82.7 peak
- Sep 13, 2011 19:11
- Lat. +33.853⁰, Long. -118.393⁰

This is not the steam Relief valve anomalies, this is the normal noise of the plant in operation. The plant is exceeding noise at this receptor site and it is likely exceeding the noise at the Salvation Army as well.

Request the city take whatever action to officially measure the noise during operation and force the plant to comply with noise ordinance requirements and limits.

Customer Communications

* [Redacted] notification
- Dear [Redacted], Thank you for your letter received on 09/13/2011 concerning Code Enforcement>Nuisance. It has been
- 09/13/2011 20:24

Internal Activity

Internal Notes

*Wood, Rosalie Please provide a status update or close out the case.
- 12/12/11 13:24

*Wood, Rosalie Please provide status update.
- 10/25/11 11:28

Tasks

Case Contacts

Manage Collaborators
Add All Elected Officials
Reassign Primary/Secondary

Role
Primary Owner
Secondary Owner

Name
Jones, Aaron
Jones, Aaron

Phone
Aaron.Jones@Redondo.org
Aaron.Jones@Redondo.org
## Attachments

No attachments found.

## Activity History

<table>
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<th>Date</th>
<th>Event</th>
<th>Who</th>
<th>Description</th>
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<tr>
<td>09/15/2011 14:22</td>
<td>Change Status</td>
<td>Jones, Aaron</td>
<td>Change status from: New to: Pending</td>
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</table>
Welcome to the City of Redondo Beach, California

Case Details

- Case Number: 19830 make confidential
- Tags: MANAGE CASES
- Customer: external customer
- Location of Request: Redondo Beach CA 90227
- Preferred Contact Method: Email

There are 0 potentially related cases. Show

- Status: Resolved change
- Request Type: Complaint
- Facility: N/A
- Date/Time Created: 09/09/2011 07:39
- Date/Time Closed: 06/12/2012 08:30

Original Request

The AES power plant had another venting event that clearly exceeded Redondo noise limits on Tuesday at about 1445. The plant has also been spewing black smoke. What is the city's action against AES on their ongoing and repeated violations?

Customer Communications *

Send an Email Log Communication Mail Merge

auto notification
Dear [Redacted], Thank you for your letter received on 09/09/2011 concerning Code Enforcement> Nuisance. It has be

* Customer Communications are visible on the customer's case status page.

Internal Activity

Add/Email Notes New Task EO Communication Refer to CE

Internal Notes

From: Note Date
Wood, Rosalie: Please provide a status update or close out the case. 12/12/11 13:24

Tasks

- Close task
- Due
- Subject
- Assigned By
- Assigned To
- Status

Case Contacts

- Primary Owner: Jones, Aaron
- Secondary Owner: Jones, Aaron
- Reassign Primary/Secondary

Attachments

Add Attachment
No attachments found
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City web site - Comcate

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