

**DOCKETED**

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July 31, 2024

Drew Bohan, Executive Director  
California Energy Commission  
1516 Ninth Street  
Sacramento, CA 95814

Dear Executive Director Bohan,

This letter serves as California Home Energy Efficiency Rating Services (CHEERS) notice to the California Energy Commission (CEC), per HERS Regulations 1674(f), that the HERS Rater Training (Exhibit H) approved as part of the 2022 HERS Provider Application (RN 22-1214-07) has been revised.

To modernize the training, CHEERS worked with CEC staff and training industry professionals to update the delivery method used to present the required content to the trainee. CHEERS took precautions to ensure that the content of the training required under HERS Regulations 1673(a) and previously approved, remained unchanged.

Working with training professionals, we determined that a shift from a narrated video format to an interactive “Rise” format would greatly benefit HERS trainees. The approved content now exists as scrollable text, animated short videos, interactive storylines, and other activities keeping the user fully engaged as they learn. The core content comes directly from approved materials with only minor grammatical changes to better fit the new format. CHEERS provided CEC staff with the revised training materials for comparison to the approved materials.

The revised training materials will be uploaded to the same Learning Management Software that was previously used. The newly formatted modules will replace the existing corresponding narrated videos. All quizzes and the final exam remain unchanged. There were no changes to the required field training.

Sincerely,



Rob Starr  
Director of Technical Operations  
CHEERS