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## Lyft, Inc - Letter in Support

Additional submitted attachment is included below.



May 13, 2024

Lyft strongly supports the Commission's efforts to enforce reliability performance standards, including a 97 percent uptime standard and 90 percent successful charge rate attempt standard. Lyft further encourages the commission to make the performance standards as high as 97% or whatever is practically feasible and apply these standards to all chargers that receive incentives from state agencies and ratepayers, so long as the building of more EV chargers is not hindered.

Lyft supports the Commission imposing a successful charge rate attempt standard; as Lyft frequently hears complaints from EV drivers on the Lyft platform about challenges they face in not being able to complete a charging session at a station that is technically "up." This issue is problematic because TNC drivers may live in multi-unit dwellings and would rely on the public charging networks to charge their vehicle. This is significant because repeated incomplete charging attempts create a perceived lack of reliability in the public charging network and therefore discourages TNC drivers from adopting EVs. Demonstrated reliability in the public network over a sustained period of time is needed to give confidence to TNC drivers considering adopting electric vehicles. Access to reliable fast charging is a major barrier to EV adoption, and Lyft is encouraged by the Commission's steps to address this barrier.

For similar reasons, Lyft also supports the requirement that charging networks share real-time data on the availability and accessibility of publicly available charging infrastructures. Drivers on the Lyft platform also have expressed frustration on navigating to a charging site only to find that no chargers are available. TNC drivers are then forced to drive to another location reducing their opportunity to earn on the Lyft platform. Requiring charging networks to share this information in a standardized way for third-parties to use will allow Lyft to aggregate real-time charging availability information into its app for drivers so they can easily navigate to an open charger, and maximize their earning potential.

The best long-term way to encourage widespread consumer adoption of EVs is to make driving an EV as seamless and practical as possible. The Commission's work ensuring reliability in the public charging network is an important step in this process.

Nick Johnson

Sincerely,

Director, Public Policy