DOCKETED	
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Document Title:	Presentation - FirstElement Fuel Leader in Hydrogen Energy
Description:	4A. Matt Miyasato, First Element Fuel
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#### Who is FirstElement Fuel (FEF)?

- Founded in 2013, FEF designs, develops, owns, and operates retail hydrogen fueling stations
  - True Zero is FE's retail-facing brand
- We currently operate 85 retail dispensers across 40 hydrogen stations in CA
  - 2 others in construction
  - 27 additional stations in eng & permitting
- Focus on safety, reliability, and customer satisfaction
- Dedicated in-house service team of 60 people located throughout California
- FE's first 10 years has been an invaluable education in filling vehicles and continuously increasing scale

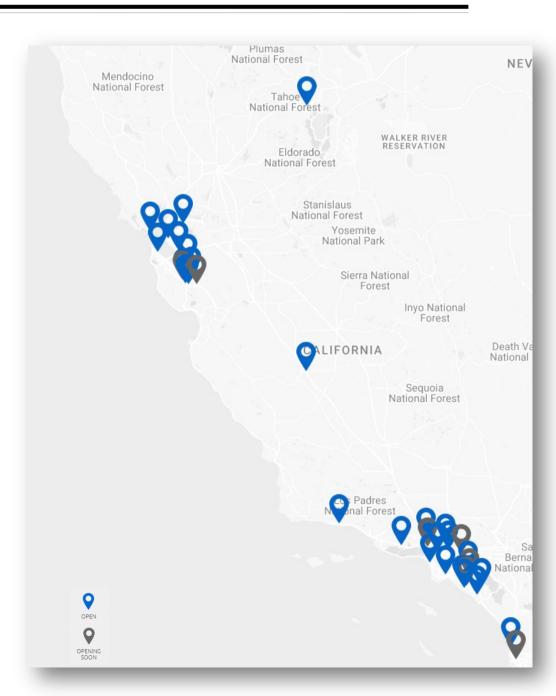
More than 5.5 million kgs sold since 2015.

Over 2 Million successful fills.

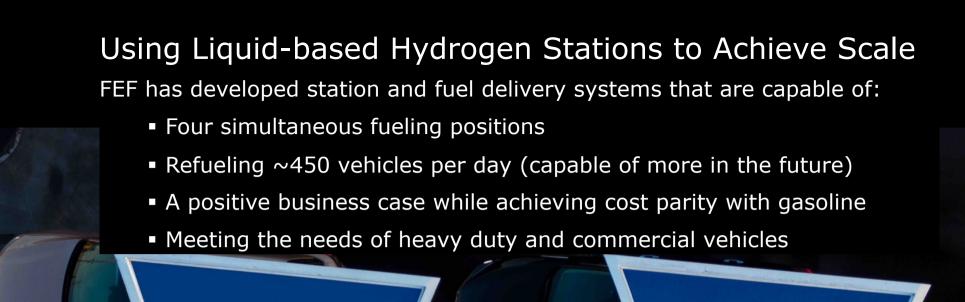
357 million miles replaced with ZE miles.



















# **Policy Issues/Challenges**



H2 Retail Fueling is New

Equipment and
Supply Chain are
immature

Working to resolve but takes time



**State Incentive Structure** 

Clean Transportation Program

Low Carbon Fuel Standard

Both in Limbo – need certainty



Pathway to Zero Emissions

Batteries and Fuel Cells

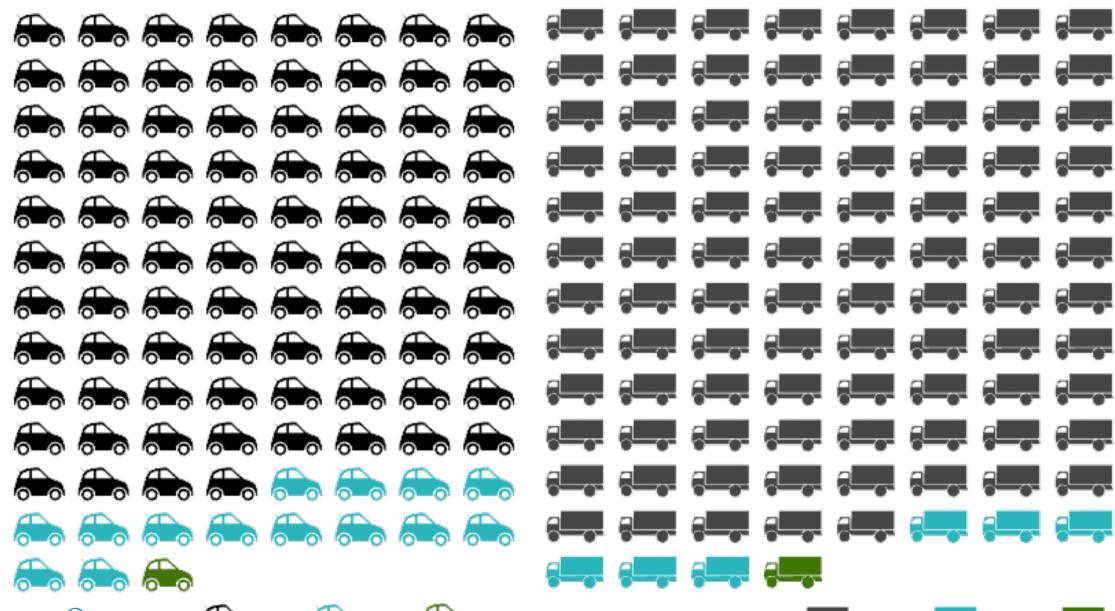
Too soon to foreclose options



### 2023 (today)

Passenger Vehicle Sales

Drayage Trucks













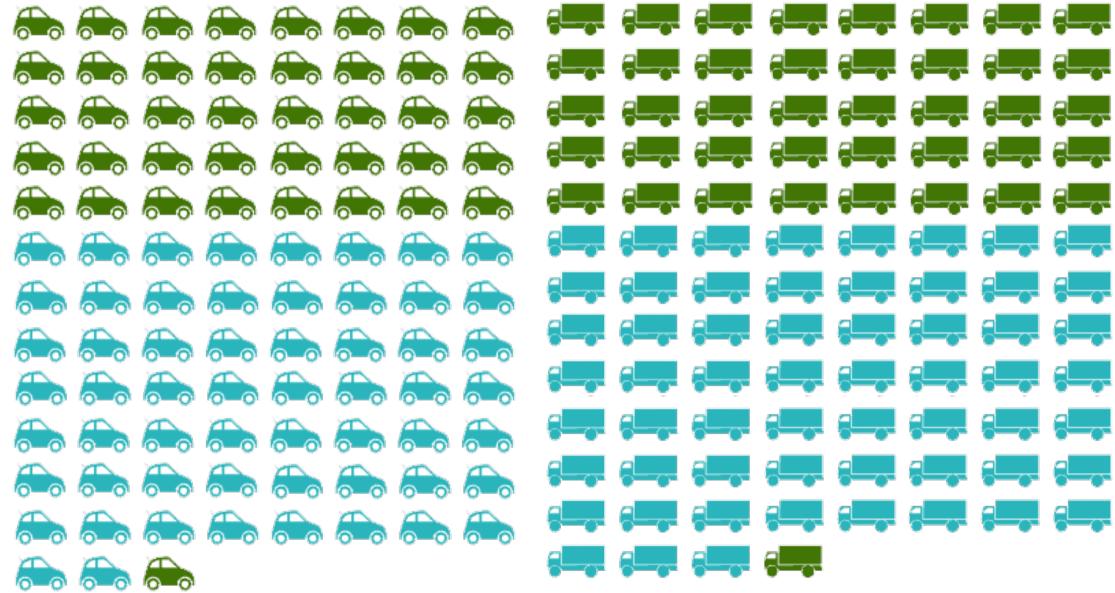




## 2035 (12 years)

Passenger Vehicle Sales

**Drayage Trucks** 















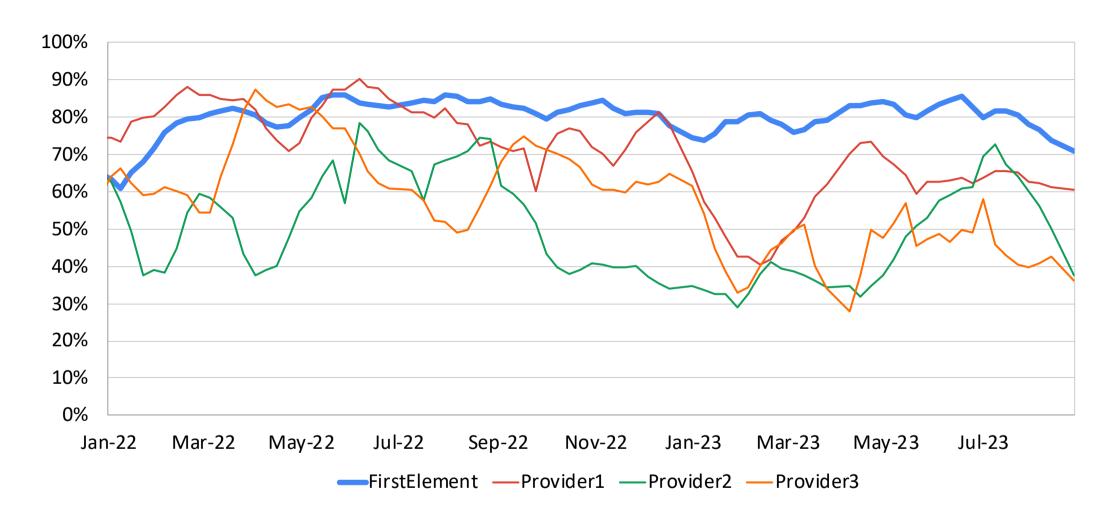








#### **Industry Leading Uptime**



- Over 50% of FEF staff are in Operations
- This is due to unreliable equipment
- We are addressing with significant engineering projects and R&D efforts



## **Cryopump Example**

Pump Average Operating Hours Between Failure



