

DOCKETED	
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June 22, 2022

Jim Hodgson
Executive Director
CHEERS
1610 R Street, Suite 200
Sacramento, California 95811

Dear Jim Hodgson:

Staff has reviewed the annual report submitted by CHEERS and identified several deficiencies discussed below. California Code of Regulations, Title 20, section 1673 requires that a HERS provider submit an annual report to the California Energy Commission (CEC) regarding the following topics:

- Field Verification and Diagnostic Testing (FV&DT) Evaluation
- Quality Assurance (QA) for Unrated or Untested Buildings or Installations
- Complaint Response System

FV&DT Evaluation Annual Report

The HERS regulations require a HERS Provider to submit an annual report for FV&DT Evaluation [Title 20, section 1673(f)]. The HERS regulations require a HERS Provider to submit information on a random sample of homes that have been field verified and diagnostically tested. The submission is required to contain either a minimum of 10 percent of all homes or 500 homes tested in the last year, whichever is less. Information on each home included in the random sample is required to include all the information specified in Title 20, section 1673(e)(2).

The CHEERS annual reports were submitted under a confidential filing (see TN# 241595 to docket 19-HERS-01). The annual report submissions did not contain any information on FV&DT Evaluation.

Please submit the missing FV&DT annual report information to the CEC no later than September 1, 2022.

QA for Unrated or Untested Buildings or Installations Annual Report

The HERS regulations require a HERS Provider to submit an annual report on QA for Unrated or Untested Buildings or Installations [Title 20, section 1673(i)(4)(C)]. The HERS regulations require a HERS Provider to submit a

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summary of these QA verifications. In response to this requirement CHEERS submitted their annual reports under a confidential filing (see TN# 241595 to docket 19-HERS-01).

CHEERS did not provide any information on QA for Unrated or Untested Buildings or Installations with their annual report submissions.

Please submit the missing QA for Unrated or Untested Buildings or Installations annual report information to the CEC no later than September 1, 2022.

Complaint Response System Annual Report

The HERS regulations require a HERS Provider to submit an annual report on the Complaint Response System [Title 20, section 1673(i)(5)]. The HERS provider annual report must include a summary of all complaints and the actions taken in response to those complaints. In response to this requirement CHEERS submitted their annual reports under a confidential filing (see TN# 241595 to docket 19-HERS-01).

The CHEERS submission is compliant, and the CEC does not require any changes to the Complaint Response System annual report.

If you have any questions concerning this matter, please contact Matthew Haro, mechanical engineer, at matthew.haro@energy.ca.gov.

Sincerely,



Drew Bohan
Executive Director