

DOCKETED

Docket Number:	22-DECARB-01
Project Title:	Heat Pump and Decarbonization Goals
TN #:	242600
Document Title:	Presentation - CEC Staff Workshop on Heat Pump Goals, Supply Chain, and Programs
Description:	Presentation from Joshua C. Greene (A.O. Smith)
Filer:	Gabriel Taylor
Organization:	California Energy Commission
Submitter Role:	Public
Submission Date:	4/6/2022 3:17:18 PM
Docketed Date:	4/6/2022



CEC – Staff Workshop

Staff Workshop on Heat Pump Goals, Supply

Chain, and Programs

(Heat Pump Water Heaters)

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Government & Industry Affairs
April 5, 2022

Overview

- A. O. Smith
- Market-Ready Technologies
- Market Projections
- Supply Chain
- Future State

A. O. Smith – Vision and Values

**Handed down from founding Smith family and
embraced by all employees worldwide**

We do business with uncompromising honesty and integrity

A. O. Smith will achieve profitable growth

A. O. Smith will emphasize innovation

A. O. Smith will preserve its good name

A. O. Smith will be a good place to work

A. O. Smith will be a good citizen



A. O. Smith

The company is one of the world's largest manufacturers of residential and commercial water heating equipment and boilers, as well as a leading manufacturer of water treatment products for residential and light commercial applications.

Listed on the New York Stock Exchange (NYSE:AOS) and part of the S&P 500 Index, A. O. Smith Corporation has paid cash dividends on its common stock every year since 1940.

Headquartered in Milwaukee, Wisconsin, since 1874, A. O. Smith Corporation has a strong and growing presence around the globe, with more than 13,700 employees in 12 countries, serving customers in more than 60 countries.

Our Family of Brands



Market Ready Technologies - Heat Pump Water Heaters

Standard Residential
240V HP

Residential New
Construction

Multifamily



Residential
Retrofit



Plug-in 120V

Heat Pump
Technology

Commercial
Split System



Commercial



Light Commercial

Unitary
Commercial

Standard Residential – 240V

- High Efficiency
- 50, 66, and 80 gallon models
- Demand Response Capable
- Wi-Fi and Bluetooth connectivity
- Connect through free A. O. Smith app
- Time-of-use Schedules
- NEEA QPL Listed
- JA13 Certified



Unitary Commercial

- ENERGY STAR® Qualified
- High Efficiency – 4.2 COP
- Integrated design for easy installation
 - 119-gallon tank enables heat pump to operate more frequently than backup electric elements to improve system efficiency
- 150 gallon First Hour Delivery
- HP + 12kW backup elements = 20 kW total heating capacity
- Multiple operating modes to balance efficiency and hot water delivery



Commercial Split Systems

- Packaged system solutions
- Air and Water Source Split System Heat Pumps
- Sized for Commercial and Multifamily Applications
 - 25,000 to more than 2,000,000 BTU/h heating capacities
 - Modular design
- Suitable for indoor and outdoor applications
- Double wall stainless steel condenser for potable water applications
- Compatible with Single-Pass or Multi-Pass systems



Heat Pump



Storage Tank

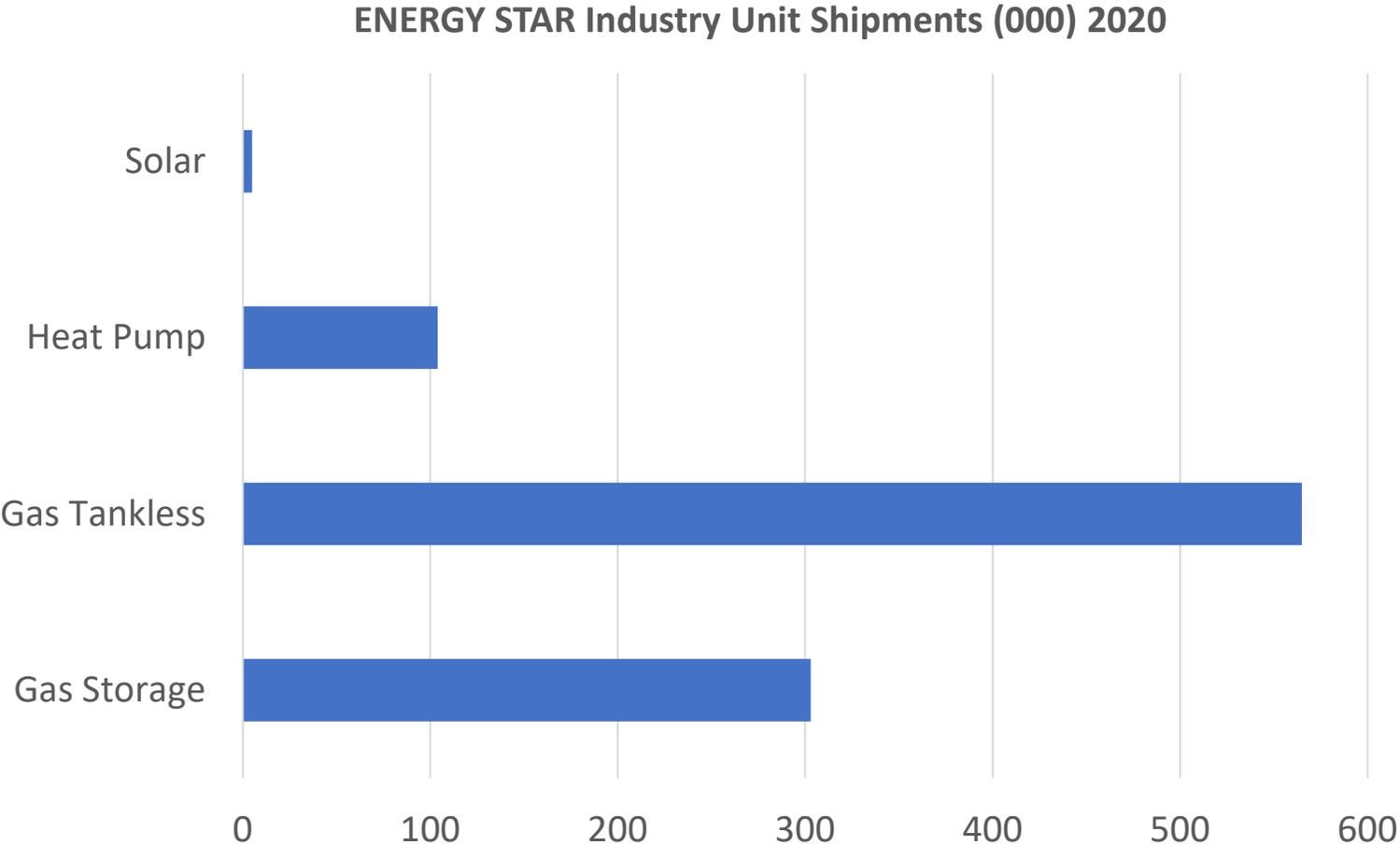
Residential – 120V Plug-In HPWH

COMING SOON

- Designed to meet NEEA AWHs v7.0 Plug-In specification
- Plugs into standard residential outlet (120 volt 15 amp shared circuit)
 - Work within a home's existing electrical system
 - One-trade or DIY instantiation
- 40-80 gallon model sizes
 - Options to fit within existing gas water heater installation footprints
- First Hour Ratings in line with UPC sizing requirements
- JA13 and CTA-2045 Capable
 - Time-of-use Rate Scheduling
 - Utility Demand Response ready

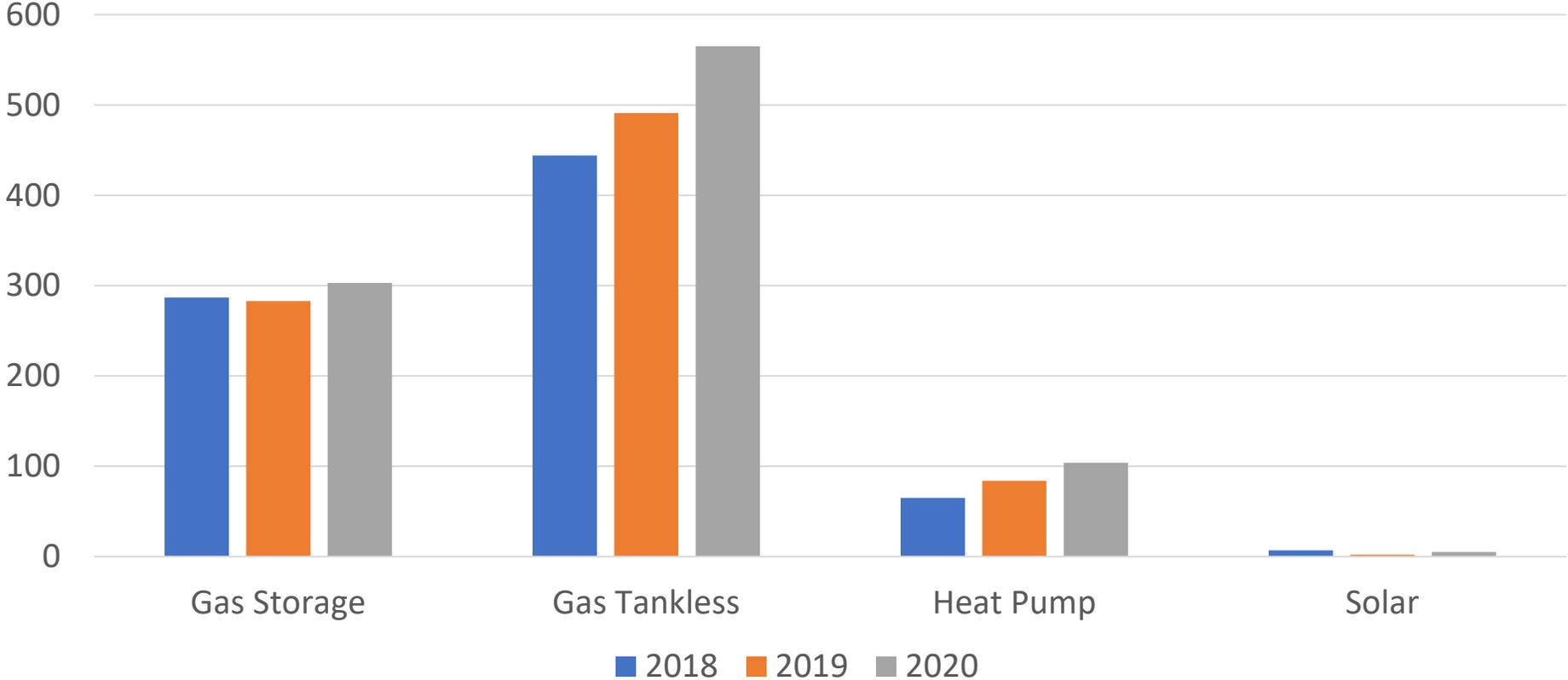


ENERGY STAR® Industry Unit Shipments 2020



ENERGY STAR® Industry Unit Shipments 2018 to 2020

ENERGY STAR INDUSTRY UNIT SHIPMENTS (000) 2018 to 2020



Market Projections – Trends (California)

- **CA New Construction – 2019 T24 Code**

- 53,000 tankless units 2020 (SF)
- 3,000 unitary HP units 2020 (SF)

- **CA New Construction – 2022 T24 Code**

- 110-120k new housing starts in 2023 (SF + MF)
- 16,000 HPWH annually (2024) (SF + MF)

- **CA Retrofit & Replacement (2020)**

- 147,000 tankless (SF)
- 4,800 unitary HPWHs (SF)

- **CA Retrofit & Replacement (2022 – 2024 annually)***

- 132,300 tankless (SF)
- 19,500 HPWHs (SF + MF)

*= TECH, BUILD, SGIP Incentives

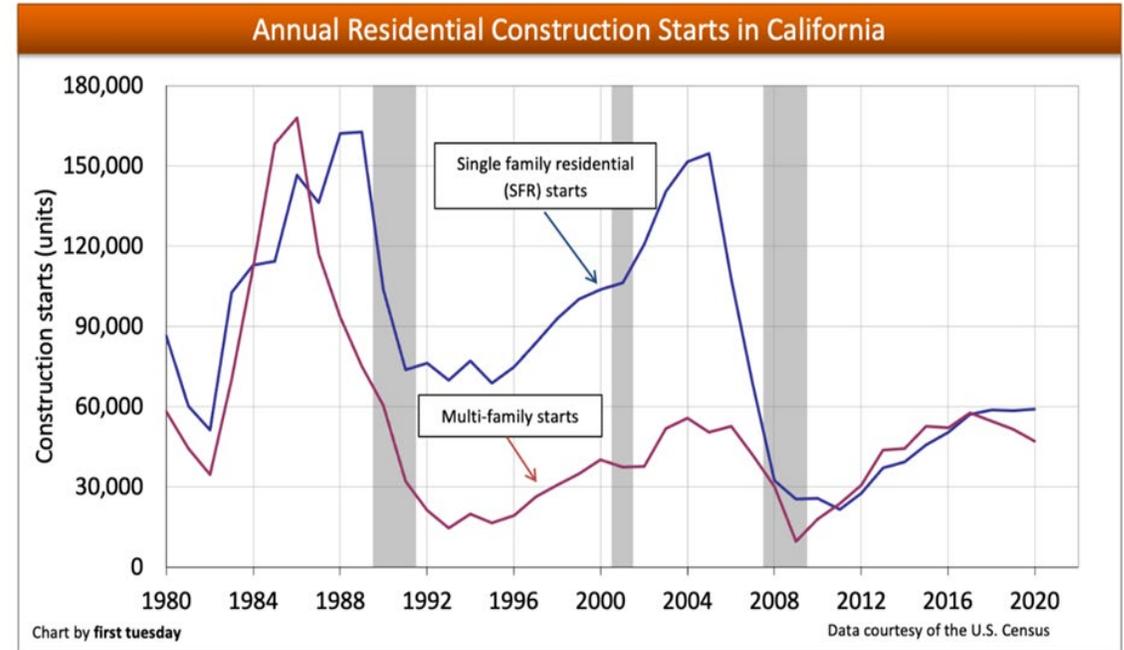
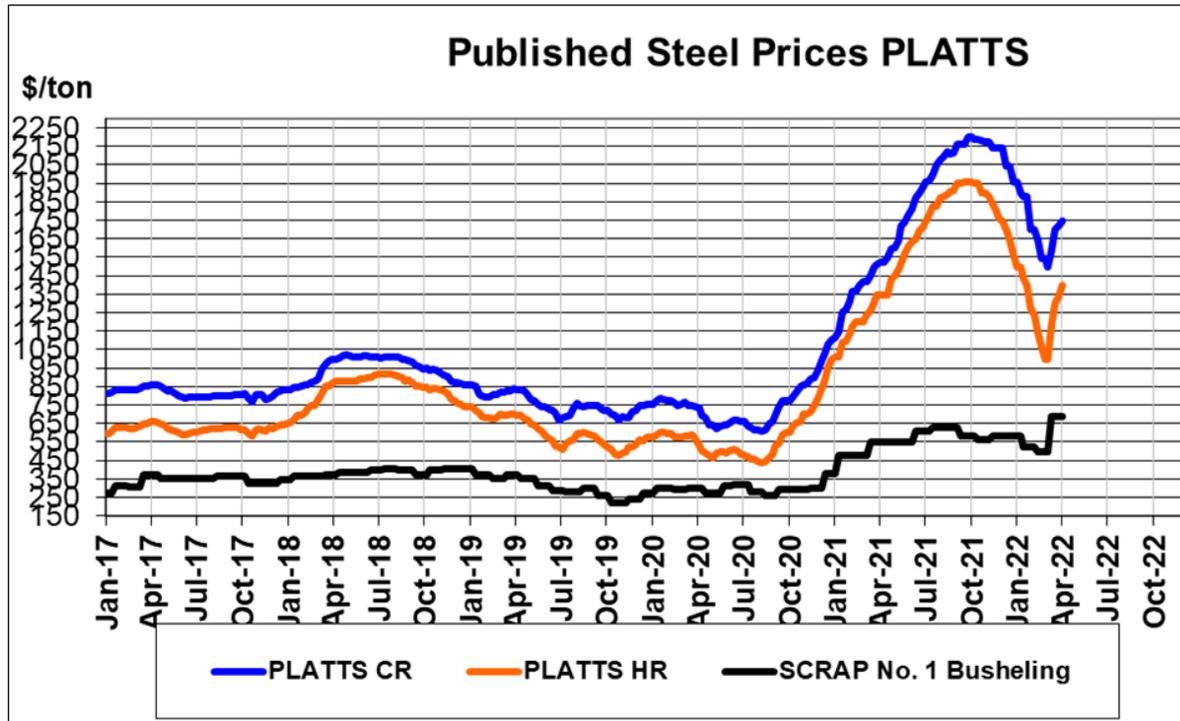


Chart update 05/18/21

	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2005 peak</u>
SFR Starts	59,000	58,600	58,800	154,700
Multi-family Starts	47,000	51,600	54,700	50,300

Supply Chain - Steel

- Lead times have improved since Q3 2021 returning to more normalized levels
- Demand in 2022 is unknown given backlogs in automotive and other industries



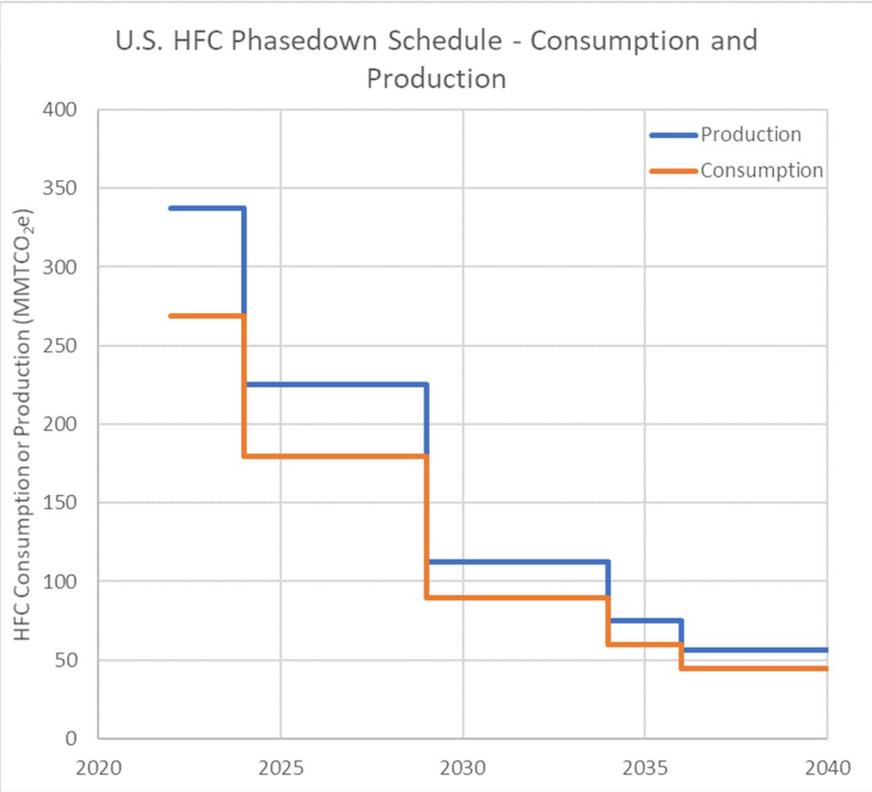
Supply Chain – Key Components

Microprocessors



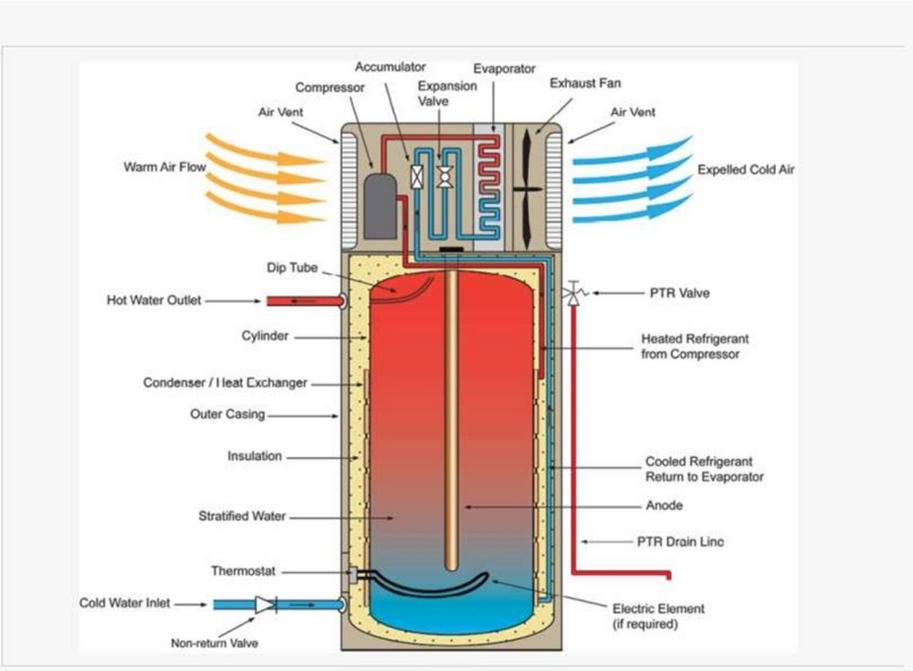
“Company resets of supply chains
By bring production closer to end users”

Refrigerants



CARB regulations requiring transition to low GWP HFCs
SGIP – HPWH < 150 GWP Kicker Incentive

Components



Supply Chain

- **Manufacturing Capacity**
 - Current demand covered
 - Additional capacity available
 - Broader HP adoption will place strains in global supply chains
 - 6M HPWHs in the installed base in CA by 2030?



Future State

- New Construction Programs
 - Easiest time to install a HPWH
 - Products already commercially available
- Instant Rebate Programs
 - Up-front cost is largest barrier for many customers
 - Downstream mail-in rebates have shown that they do not influence the purchase decision
 - Upstream or midstream programs for BOTH wholesale and retail channels to reach all potential customers
- R&R Incentive Programs
 - TECH, BUILD, SGIP ~ \$250M in funding over next two years, but needs to be sustained
- Consumer Education
 - Drive proactive replacements when consumers can understand the value prop before an emergency
- Contractor Training
 - Stakeholder engagement with installer network, industry best practices
 - Demonstrate that HP operating costs in CA are lower than natural gas (may require TOU pricing)

Business certainty on regulations
State
Local
Air Districts

