

DOCKETED

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*Comment Received From: Samantha Ortega
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ChargerHelp Zero Emission Vehicle Infrastructure Plan Comments

Additional submitted attachment is included below.



ChargerHelp!

Hanoon Rasool
Deputy Director, Fuels and Transportation Division
California Energy Commission
Sacramento, CA 95814-5512

Re: California Energy Commission Zero Emissions Vehicle Infrastructure Plan (ZIP) [Docket No 21-TRAN-03]

On behalf of ChargerHelp, we commend Governor Newsom and the California Energy Commission for their commitment to the joint effort in developing a Zero Emissions Infrastructure Plan.

ChargerHelp! was founded in January 2020, ChargerHelp! oversee 20,000+ charging stations nationally and work with the major charging station manufacturers and network providers, and utility companies, to keep their charging stations operable. As an emerging tech company, we leverage technology to support our trained Electric Vehicle Supply Equipment (EVSE) Technicians in centralizing data, maintaining, repairing, and correctly identifying core issues in order to improve the functionality, interoperability and charging experiences. Station issues go beyond electrical issues; technical issues like parts malfunction, parts replacement, software upgrades, cell signal booster, restoration to damages caused by wear and tear or nature and more. ChargerHelp! was created to fill the workforce gap that was required to keep EV charging stations operating to its intended purpose.

Our goal is for equitable infrastructure accessibility and reliability throughout disadvantaged and rural communities. The planning for long term operations and maintenance should be of top priority for the Zero Emission Vehicle Infrastructure Plan (ZIP). The goal to increase equitable access requires maintaining high standards to minimize potential equipment downtime. We encourage the Commission to consider including maintenance and reliability standards as part of the success of the state's investment.

We appreciate the commitment, and opportunity to provide comments on this transformative plan. Thank you for your consideration.

Sincerely,

Samantha Ortega
Manager, Government Relations
ChargerHelp, Inc