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CEC – IEPR Commissioner Workshop

**Scale of Building Decarbonization in
California, Equipment, and Supply Chain**

(Heat Pump Water Heaters)

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June 22, 2021

Overview

- **A. O. Smith**
- **Market-Ready Technologies**
- **Supply Chain**
- **Market Projections**
- **Future State**

A. O. Smith - Vision

Vision

To be a leading provider of **innovative** and energy-efficient products used to **heat, treat and conserve water**, providing value to our residential and commercial customers.

We will **create long-term value** for our stakeholders in a socially responsible manner and drive profitable growth by:

- Living our values
- Taking care of our customers
- Leading through innovation
- Investing in people
- Supplementing organic growth with strategic acquisitions

A. O. Smith - Values

**Handed down from founding Smith family and
embraced by all employees worldwide**

We do business with uncompromising honesty and integrity

A. O. Smith will achieve profitable growth

A. O. Smith will emphasize innovation

A. O. Smith will preserve its good name

A. O. Smith will be a good place to work

A. O. Smith will be a good citizen

Market Ready Technologies - Heat Pump Water Heaters

Standard Residential
240V HP

Residential New
Construction

Residential
Retrofit

Plug-in 120V

Multifamily



Heat Pump
Technology

Commercial
Split System



Unitary
Commercial

Standard Residential – 240V

- **High Efficiency – 3.45 UEF**
 - Reduce water heating costs up to 73% compared to a standard electric
 - Reduce CO₂ emissions by more than 50% compared to a standard gas
- **50, 66, and 80 gallon models**
- **NEEA Tier 3 qualified**
- **Quiet Operation – 51 dBA**
- **Confined Space Capable – Accessory ducting kit**



JA13 Certified Residential – 240V

- **Wi-Fi and Bluetooth connectivity**
- **Connect through free A. O. Smith app**
- **Time-of-use Schedules**
 - Easily find your utility and push rate schedule to water heater in the app
 - Reduces operating costs by heating during low-cost periods and limiting operating during peak rate periods
- **Demand Response Capable**
 - OpenADR 2.0b VEN certified



Unitary Commercial

- ENERGY STAR® Qualified
- High Efficiency – 4.2 COP
- Integrated design for easy installation
 - 119-gallon tank enables heat pump to operate more frequently than backup electric elements to improve system efficiency
- 150 gallon First Hour Delivery
- HP + 12kW backup elements = 20 kW total heating capacity
- Multiple operating modes to balance efficiency and hot water delivery



Commercial Split Systems

- Packaged system solutions
- Air and Water Source Split System Heat Pumps
- Sized for Commercial and Multifamily Applications
 - 25,000 to more than 2,000,000 BTU/h heating capacities
 - Modular design
- Suitable for indoor and outdoor applications
- Double wall stainless steel condenser for potable water applications
- Compatible with Single-Pass or Multi-Pass systems



Heat Pump



Storage Tank

Residential – 120V Plug-In Applications

- Designed for homes that currently have a gas water heater
- Common challenges
 - Limited space
 - Home's electric panel may not have 30A available for a water heater
 - Expensive to hire an electrician to run a 240V dedicated circuit for a water heater and upgrade electric panel if necessary
- Homes upgrading from a standard electric water heater should use the standard 240V heat pump models



Residential – 120V Plug-In HPWH

COMING SOON

- Designed to meet NEEA AWHs v7.0 Plug-In specification
- Plugs into standard residential outlet (120 volt 15 amp shared circuit)
 - Work within a home's existing electrical system
 - One-trade or DIY instantiation
- 40-80 gallon model sizes
 - Options to fit within existing gas water heater installation footprints
- First Hour Ratings in line with UPC sizing requirements
- JA13 and CTA-2045 Capable
 - Time-of-use Rate Scheduling
 - Utility Demand Response ready



Supply Chain

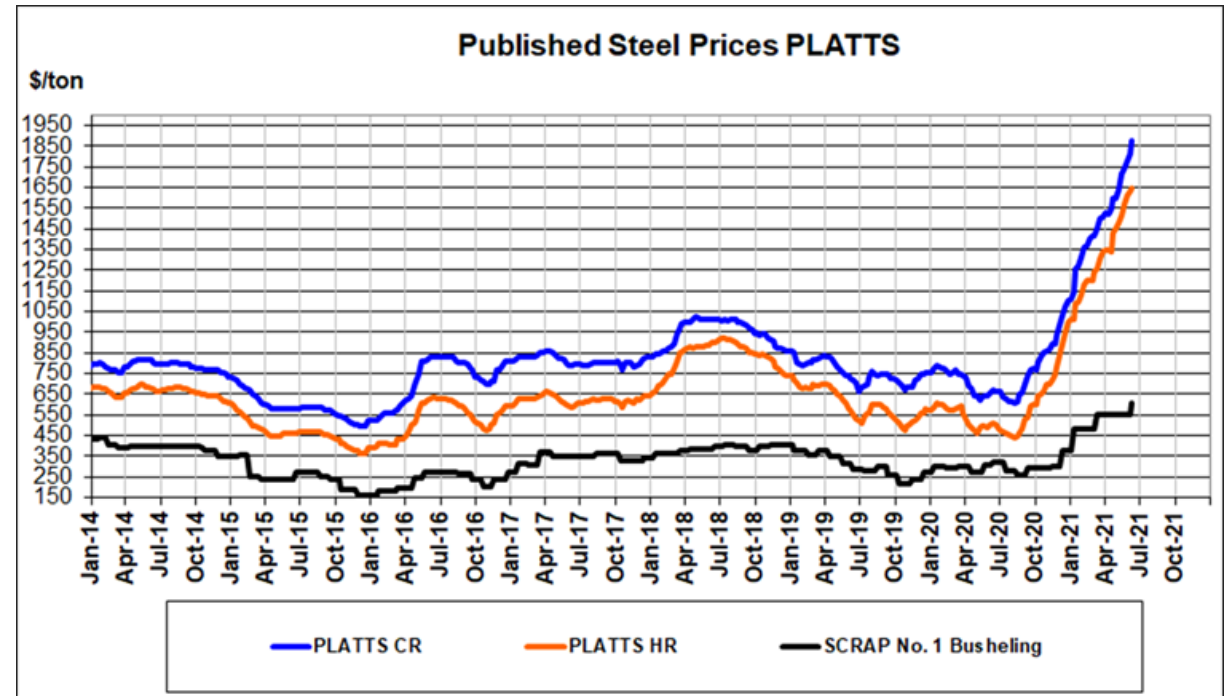
- Materials

- **Steel**

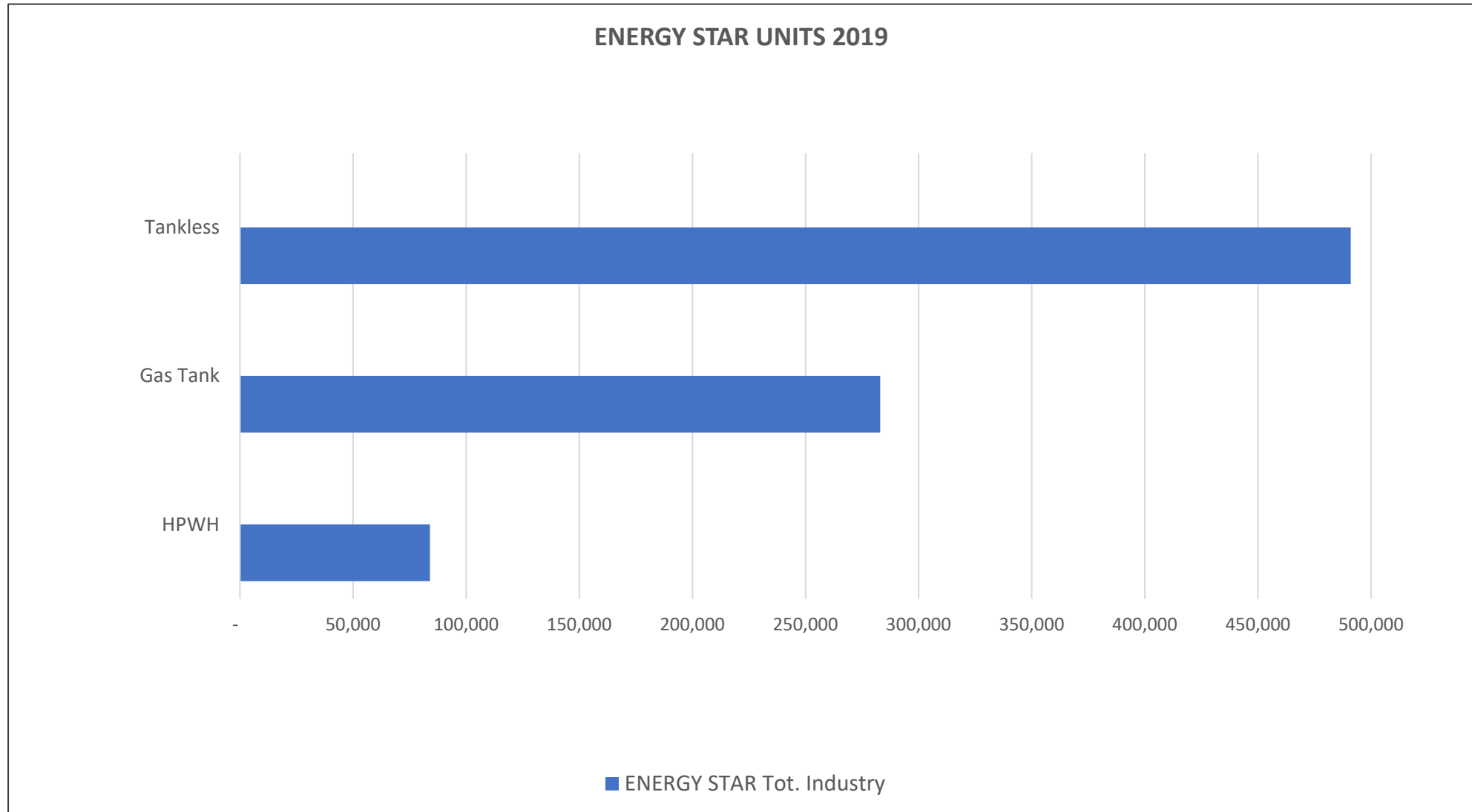
- Compressors & Components
 - Electronics
 - Refrigerant Transition

- Manufacturing Capacity

- Current demand covered
 - Additional capacity available
 - Broader HP adoption will place strains in global supply chains
 - 1M HPWHs in the installed base in CA by 2025?



Market Projections – Trends (Energy Star Units)



Market Projections - Trends

- **CA New Construction – 2019 T24 Code**

- 53,000 tankless units 2020 (SF)
- 3,000 unitary HP units 2020 (SF)

- **CA New Construction – 2022 T24 Code**

- 110-120k new housing starts in 2023 (SF + MF)
- 16,000 HPWH annually (2024) (SF + MF)

- **CA Retrofit & Replacement (2020)**

- 147,000 tankless (SF)
- 4,800 unitary HPWHs (SF)

- **CA Retrofit & Replacement (2022 – 2024 annually)***

- 132,300 tankless (SF)
- 19,500 HPWHs (SF + MF)

*= TECH, BUILD, SGIP Incentives

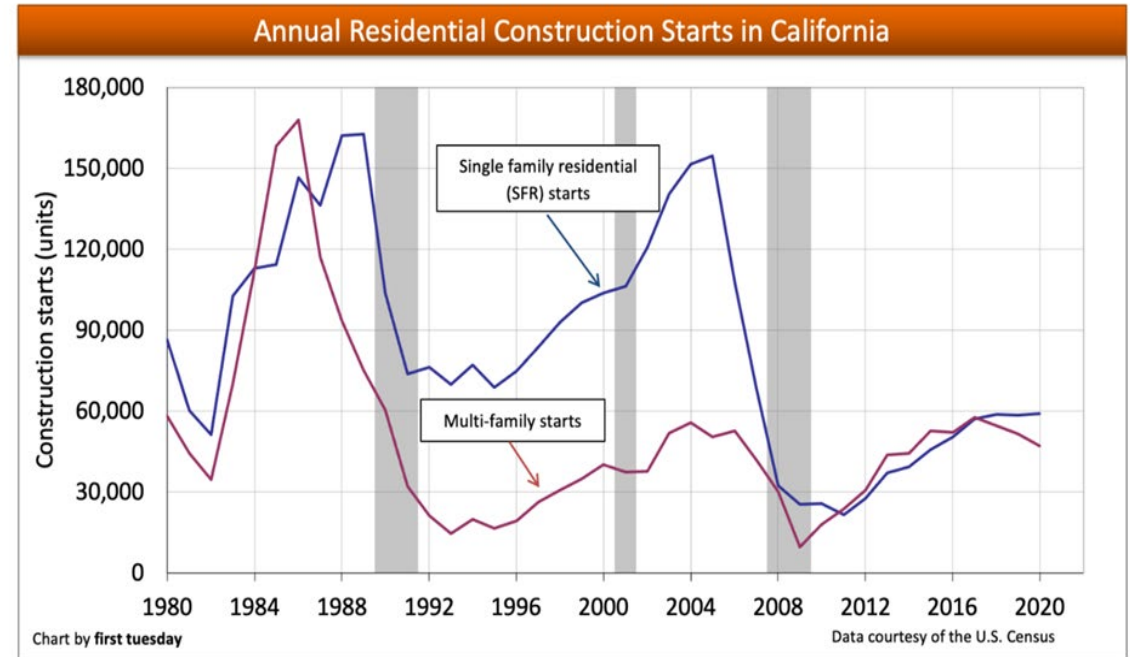


Chart update 05/18/21

| | <u>2020</u> | <u>2019</u> | <u>2018</u> | <u>2005 peak</u> |
|----------------------------|-------------|-------------|-------------|------------------|
| SFR Starts | 59,000 | 58,600 | 58,800 | 154,700 |
| Multi-family Starts | 47,000 | 51,600 | 54,700 | 50,300 |

Future State - Needs

- **New Construction Programs**
 - Easiest time to install a HPWH
 - Products already commercially available
 - **Instant Rebate Programs**
 - Up-front cost is largest barrier for many customers
 - Downstream mail-in rebates have shown that they do not influence the purchase decision
 - Upstream or midstream programs for BOTH wholesale and retail channels to reach all potential customers
 - **R&R Incentive Programs**
 - TECH, BUILD, SGIP ~ \$250M in funding over next two years, but needs to be sustained
 - **Advertising**
 - Drive proactive replacements when consumers can understand the value prop before an emergency
 - **Contractor Training**
 - Stakeholder engagement with installer network, industry best practices
 - Demonstrate that HP operating costs in CA are lower than natural gas (may require TOU pricing)
- Business certainty on regulations**
Bespoke local natural gas bans
Air Districts

