DOCKETED	
Docket Number:	20-FDAS-01
Project Title:	Flexible Demand Appliance Standards
TN #:	236104
Document Title:	Presentation - Stacey Tutt Consumer Law Clinic SB 49 Lead Commissioner Workshop December 14 2020
Description:	Presentation on equity considerations for flexible demand appliances including the concept of Financial Scarcity.
Filer:	Messay Betru
Organization:	California Energy Commission
Submitter Role:	Commission Staff
Submission Date:	12/23/2020 8:56:25 AM
Docketed Date:	12/23/2020



### Stacey L. Tutt

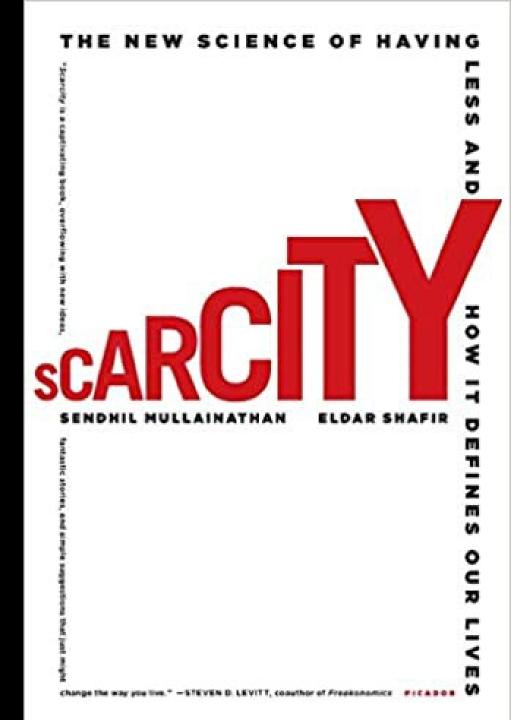
Visiting Professor and Director of the Consumer Law Clinic

UC Irvine Law Clinics PO Box 5479, Irvine, CA 92616-5479 <a href="mailto:stutt@law.uci.edu">stutt@law.uci.edu</a> www.law.uci.edu

# Financial Scarcity and Financial Decision-Making

- Financial scarcity unconsciously "captures attention whether the mind's owner wishes it or not and impedes the ability to focus on anything else."
- Bandwidth tax occurs when people are forced to constantly focus on an immediate crisis, which causes them to ignore other decisions.
- "Tunneling," or focusing on the most immediate and pressing financial need to the exclusion of others.

Source: A. Mechele Dickerson, *Financial Scarcity and Financial Decision-Making*, 58 Ariz. L. Rev. 137 (2016)



# PACE...A Cautionary Tale

#### 2006

Voters in Berkeley, CA established an aggressive

Greenhouse Gas reduction target and directed the
City to develop a plan for achieving that target. This
lay the groundwork for PACE.

#### <u>2008-2009</u>

The California Legislature allowed energy efficient improvements to be paid for through Homeowners' **property taxes**.

#### 2016-2017

PACE Administrators were **required to be licensed** by the California Department of Financial Protection and Innovation. **Basic consumer protections** were finally implemented.

#### 2018

Ability to Pay Determinations were required before
PACE financing applications were completed or
construction work was started. Oversight of the
PACE program was <u>increased</u> and problematic PACE
Contractors and Solicitors were added to a CA
regulatory database.

## More than just disclosures...

- Careful explanation, both written and verbal, is required.
- Not in financial-sector jargon.
- Materials should be available in foreign languages for homeowners for whom English is not their primary language.
- Need up-front communications
- Be realistic about how people tend to manage their budgets.

Source: Energy Programs Consortium, Assessment of Low Income Homeowner Participation in the Property Assessed Clean Energy (PACE) Program in California, November 2017