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WINTER DEMAND RESPONSE UPDATE



Winter Demand Response (DR) Programs

» 2016-2017 Winter:

- SoCalGas Advisory: Mass market notification campaign to core and non-core customers.
- Smart thermostat load control program:
 - 320 customers; no activations/events were called.

» 2017-2018 Winter:

- Continued the smart thermostat load control program.
 - January through March 2018
- Demonstration project on DR capabilities of gas water heaters.
 - Test is on-going and should conclude this summer.







Smart Thermostat Load Control Program

- » Lowers thermostats 4 degrees during periods of system constraint
- » DR activations last up to 4 hours
 - (5am-9am and/or 5pm-9pm)
- Participants received \$50 incentive for enrolling and \$25 for remaining in the program



Program Recap

Customers

- 9,267 customers enrolled
- 10,798 total thermostats

Events & Activations

- Event #1: 2/20 2/23 (7 activations)
- Event #2: 2/26 3/2 (6 activations)

Results

- 60% of thermostats completed full 4 hour activation
- 20% of thermostats opted-out before the start or during an activation
- 20% of thermostats never received activation signal due to various reasons



Path Forward for Winter DR

- » Next Winter (2018-19)
 - Continuation of Smart Thermostat Load Control Program
 - Include other DR capable smart thermostat brands
 - Increase participants to 50,000 customers

- » Winter DR Application
 - Expand residential Smart Thermostat Load Control Program
 - Pilot residential water heater DR program
 - Explore technology and tariff based DR programs for C&I customers



NEW GAS HOOKUPS



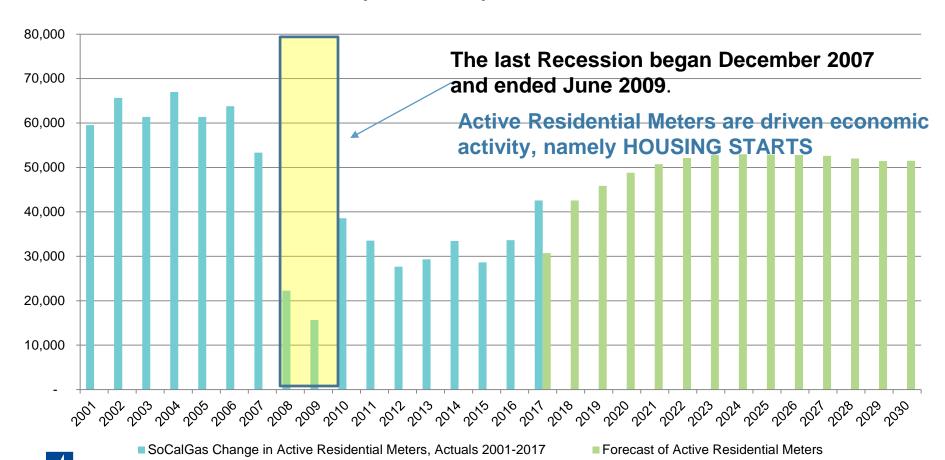
New Gas Hookups

- » Residential forecast is driven by new housing starts:
 - Housing start (physically breaking ground) is more likely than a (paper) permit to have construction completed and hooked up with new gas service
 - Over 95% of SoCalGas' new customer hookups are residential
 - SoCalGas forecasts active residential meters will grow at a rate of 0.70% per year over the next 5 years, under current assumptions of economic activity
- » Commercial & Industrial forecast is driven by economic forecast (employment)
 - For the next 5 years, the active commercial and industrial meters are expected to **decline at a rate of 0.007% per year**, on average
- » Long-term end use forecast model uses weather normalized usage per new meter



Change in Active Residential Meters

Historical Data (2001-2016) and Forecast 2017-2030





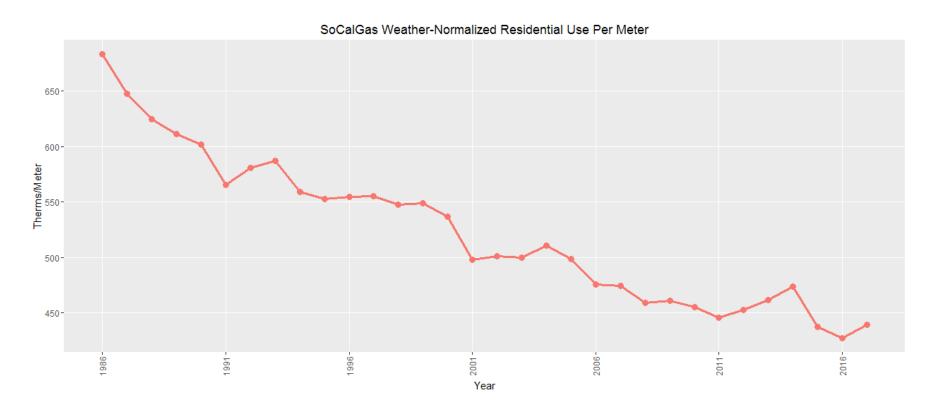
SoCalGas Annual <u>New</u> Customer Usage (MMcf) Forecast 2018-2020

Annual New Customer Usage (MMcf)					
<u>Year</u>	Single Family ¹	Multi-Family ²	<u>Total</u>		
2018	808	304	1,112		
2019	879	322	1,202		
2020	929	347	1,275		

- 1. Single Family Use Per Meter: 0.0335 MMcf
- 2. Multi-Family Use Per Meter: 0.0163 MMcf



SoCalGas Residential Use Per Meter (Therms/Meter)

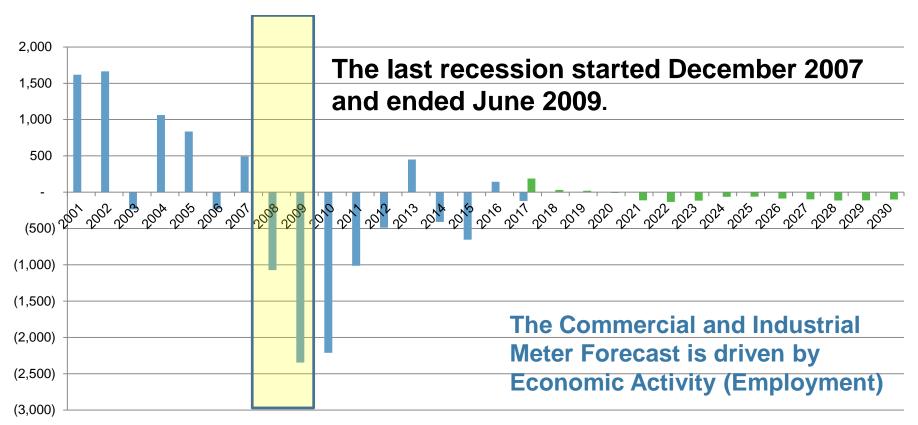


There continues to be a long-term trend of decreasing use per meter for residential customers due to more energy-efficient homes and appliances.



Change in Active Commercial and Industrial Meters

Historical Data (2001-2016) and Forecast 2017-2030



■ SoCalGas' Change In Active Commercial and Industrial Meters, Recorded 2001 to 2017

■ SoCalGas' Forecast of Change in Active Commercial and Industrial Meters 2017 to 2030



Questions?

» Thank you for your time and attention

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