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Commissioners re: Docket 24-OIR-03,

I am a CA based HVAC Technician in San Diego and have held roles as Operations manager in the past. The proposed CEC mandate would negatively impact small business owners and the end users of California in the form of increased expenses and pass through costs. Some small business owners do not have the means to create and track these reports as they are focused on primarily field work. This will cause them to either hire an additional overhead person at a cost of nearly \$75,000 a year to accomplish this task (passing this cost on to the consumer) or go out of business due to fines they may receive. If these smaller businesses go under, the P.E. companies could monopolize the market making hot water and comfortable homes a luxury in our state as their prices could go unchecked.

To answer some of the RFI questions posed directly:

RFI #8: It seems as it is written that Homeowners who opt to purchase their equipment through online retailers and home improvement stores may not be subject to this ruling. This will negatively impact our market and will lead to many safety concerns as people who are not certified to handle refrigerant per EPA licensing may attempt to take matters into their own hands to save on the expenses such a ruling will impose. How does this new ruling pose to track the items sold online or through home improvement stores to unlicensed contractors, and to what end would these sellers be held accountable?

RFI #9, 10, and 11: Are Homeowners/end users data to be listed (there was conflicting information in the writing). If it is to be listed for the purpose of permitting cross reference, shouldn't the homeowner's consent for data sharing be required to prevent lawsuits to contractors. If the homeowner refuses to consent, how should contractors proceed as there are many extenuating circumstances we encounter in the field where leaving without offering a solution for comfort goes against morality (elders and babies usually).

On the note of data sharing, please provide a clear and more definitive answer as to what government agencies besides the CEC would be authorized to this sensitive information along with an explanation as to why this information might be necessary to be shared. This will prove useful if a contractor needs to notify the end users of this information. Christina Erzinger