

DOCKETED

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HOA Performance Complaint: App-0000662

To the California Energy Commission Clean Transportation Program Committee and Staff:

This formal comment is submitted on behalf of the Casa Loma Condominium Association regarding systemic administrative bottlenecks, internal file management failures, and unjustified processing delays by the block grant implementer, CALSTART, under the Communities in Charge program.

Our multi-family residential infrastructure project, Application ID: App-0000662, has been caught in CALSTART's administrative pipeline for over two years. Despite the Association acting in complete good faith and successfully completing the physical installation of two dual-port charging stations supplying four active charging ports to serve our community, the project has been stalled at the final verification and payout phase.

CALSTART's front-line review team has subjected this active file to an ongoing administrative runaround. The application has been approved as completed several times, only to be bounced back and forth between pending, denied, and other arbitrary phases. All required documents have been uploaded multiple times, yet we are facing repetitive demands for labor certifications and physical site photos that have already been addressed.

As a volunteer HOA Board, we have invested community capital into installing this infrastructure to meet California's clean transportation goals. We request that the Energy Commission intervene, review CALSTART's processing metrics for legacy applications, and compel the administrator to assign a program supervisor to finalize the verification and expedite the release of the funding for App-0000662.

Respectfully submitted,

Stephan Zechmair

Board President, Casa Loma Condominium Association

Mission Viejo, CA